

City of Pflugerville
City Services Equity Feedback Form

The purpose of the Equity Advisory Board is to advise and support the municipality in advancing equitable policies, practices, and outcomes across all areas of local government. The Board works to identify disparities, elevate community voices, and recommend actions that promote fairness, access, and opportunity for all residents.

The Equity Advisory Board serves in an advisory capacity to the City of Pflugerville City Council and city leadership. The Board plays an important advisory role by reviewing community concerns, assessing potential inequities, and providing thoughtful recommendations that help guide informed policy and funding decisions. Because not all issues or proposals can be addressed at once, structured processes are necessary to help prioritize matters that may require attention. This Equity Report Form is one of the formal mechanisms through which community members, staff, and stakeholders can elevate issues for review and potential prioritization by the Board.

The Equity Advisory Board welcomes both report of equity concerns and ideas that strengthen belonging, equity, and community identity in City of Pflugerville.

Submitted forms will be reviewed by city staff to ensure they are complete. City staff will contact the submitter regarding next steps if necessary. All forms will be submitted to the Advisory Board Chair for consideration.

By submitting this form, you acknowledge that the information provided may be subject to disclosure under the Texas Public Information Act (Open Records Act). The contents of this form may be disclosed upon request as required by law.

*-Indicates required

Section 1 – What would you like to share? (Required)

- I am reporting an equity concern or barrier
- I would like to suggest an opportunity, program or idea to strengthen equity and belonging
- Both

Section 2A - Equity Concern Details

1. Type of Equity Issue or Concern (select all that apply)*:
 - Racial or ethnic equity
 - Gender or gender identity equity
 - Disability access or inclusion
 - Income-based disparity
 - Language Access or communication barriers
 - Housing or zoning equity
 - Public space, transportation, or infrastructure equity
 - Age related equity
 - Other – List here _____

2. Describe the issue: What occurred or what events keep occurring?*

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3. How has this affected community members or specific groups of residents?*
 4. Location of the issue: Address, neighborhood or facility name (if applicable)
 5. What outcome or resolution would you hope to see?*
 6. Upload any supporting documentation (up to 3 files) (if applicable)

Section 2B – Pflugerville Community Opportunity or Idea

1. Type of Opportunity (select all that apply)*:
 - Event
 - Cultural celebration
 - Public space activation
 - Youth/senior programming
 - Language access improvement
 - Neighborhood initiative
 - Public art
 - Small business inclusion
 - Other: _____
2. Describe your idea or suggestion*
3. What community need or gap does this address? *
4. Who would benefit?*
5. Is there a model from another city to consider? (if applicable)
6. Would you like to be involved in future dialogue? Yes/no

Section 3 – Contact Information (Optional)

If you would like City staff to follow up with you regarding this request, please provide your contact information below.

1. Name (First and Last)
2. Email Address
3. Phone Number
4. Would you like to be contacted once the submission is received?
 - Yes
 - No

Section 4 – Acknowledgement

1. I certify that the information provided is accurate to the best of my knowledge.*
 - Yes
 - No
2. I understand that this report may be shared with relevant city departments for review.*
 - Yes
 - No
3. I consent to being contacted if additional information is needed.*
 - Yes
 - No

The Equity Advisory Board values both accountability and imagination. Your voice helps shape a more welcoming Pflugerville. If you have any questions, please feel free to contact citysecretary@pflugervilletx.gov.