

City of Pflugerville
City Council Meeting
June 9, 2020



Capital Metro Services



LOCAL SERVICE



MetroBus | Routes 1-499 & 600-699

- Frequent-stop service all over town
- Flyer routes with fewer stops and faster service



MetroRapid | Routes 801 & 803

- Frequent service with limited stops and faster travel times
- Service on Austin's busiest corridors: North Lamar to South Congress (801) & Burnet Road to South Lamar (803)

COMMUTER SERVICE



MetroRail | Route 550

- Commuter rail to & from downtown
- Nine (9) stations between Leander and downtown Austin



MetroExpress | Routes 900 - 999

- Commuter bus to & from downtown
- Service from Park & Rides outside the city to central Austin, downtown, UT & several employment centers.

PARATRANSIT SERVICE



MetroAccess

- Demand-response, shared-ride service for people whose disabilities prevent them riding regular bus or rail service
- “Paratransit” refers to transit that is *parallel* to fixed-route bus service.



METRO RideShare



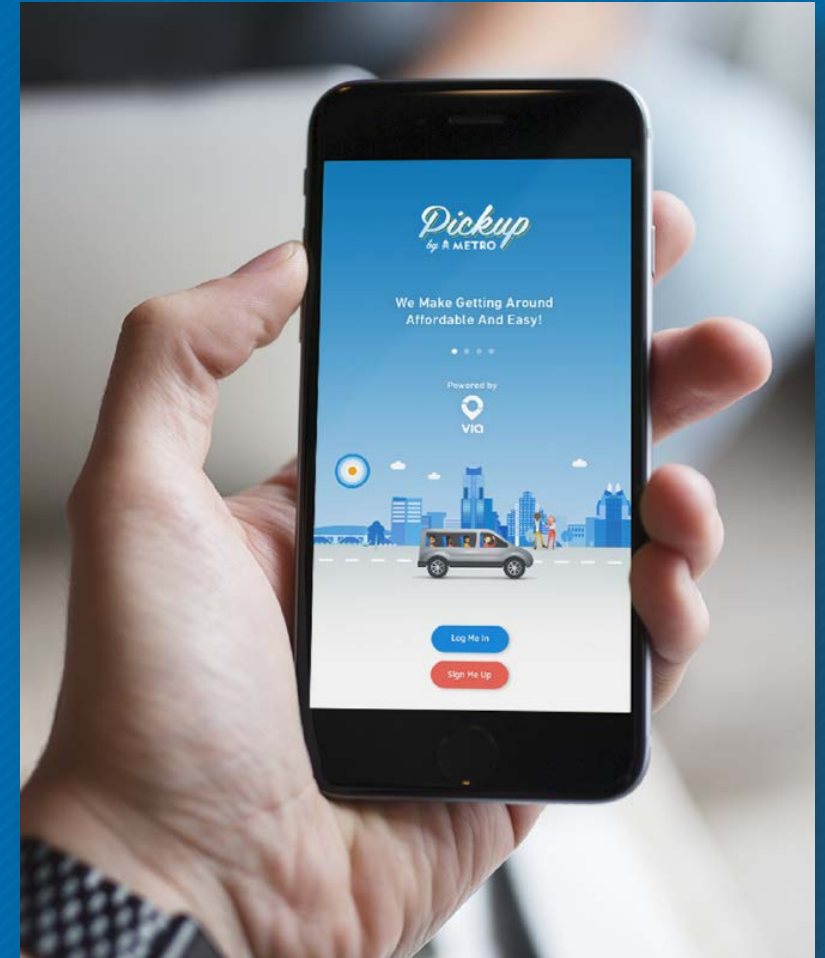
 **METRORIDESHARE**

- Groups of 4 to 12 share monthly cost
- You find a Volunteer Primary Driver
- A wide array of vehicles (7, 8 or 12)
- Comprehensive insurance
- Maintenance & Repairs
- 24-hour roadside assistance
- Online ride matching tool
- Optional “Guaranteed Ride Home”
- Groups with an origin or destination outside the Capital Metro service area are eligible to receive a \$450 monthly subsidy.
- Shared cost of the monthly lease, fuel, tolls and any other commute-related expense
- Monthly cost depends on vehicle type chosen by the group, commute distance and number of riders.

Pickup by METRO



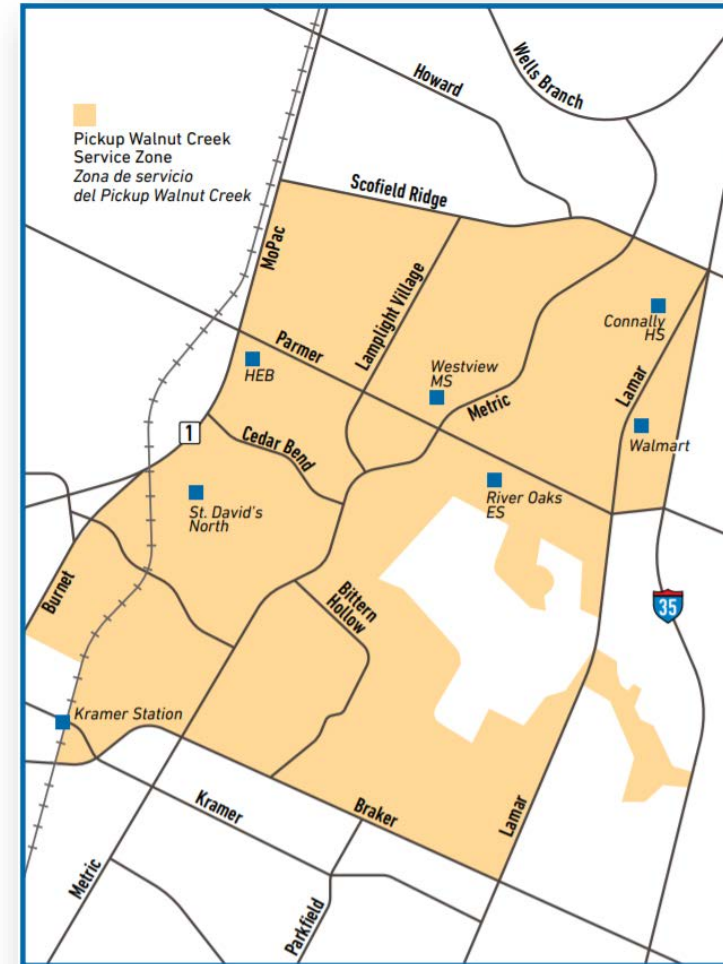
Capital Metro
City of Pflugerville



On-Demand Transportation

Why Pickup:

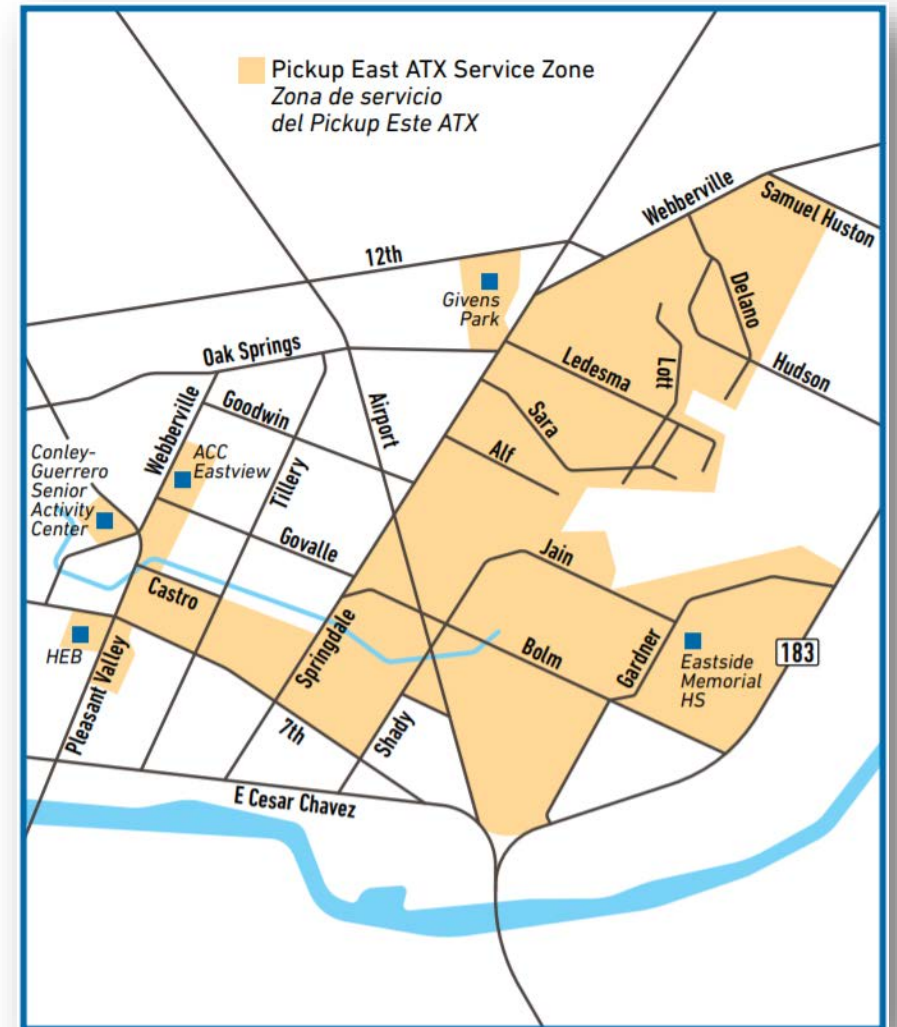
- 1st/last mile
- Transit coverage/gap service
- Partnerships
- Curb-to-curb service
- Alternative to regular bus



Selecting a Zone

Important Factors:

- Gives customer access to frequent bus network
- Contiguous service area
- Serve transit deserts
- Identify concentrations of ADA paratransit customers
- Include grocery and Walmart/Target
- Engage residents and politicians in the area

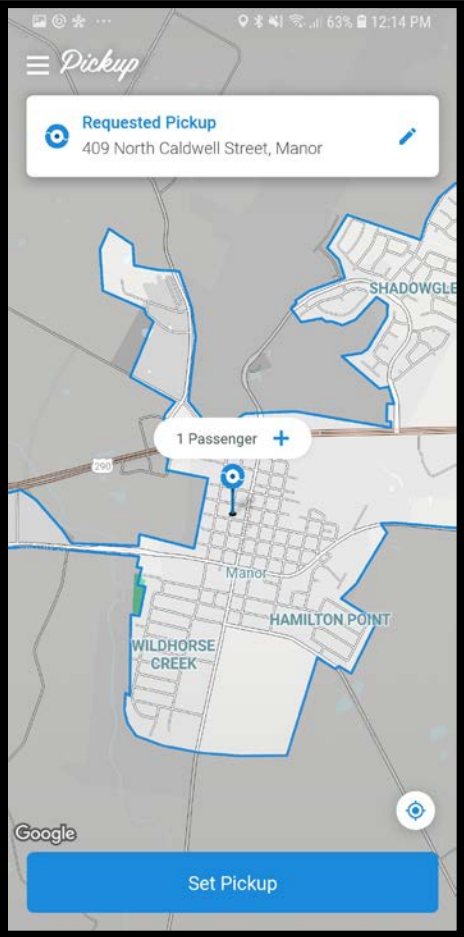


Benefits

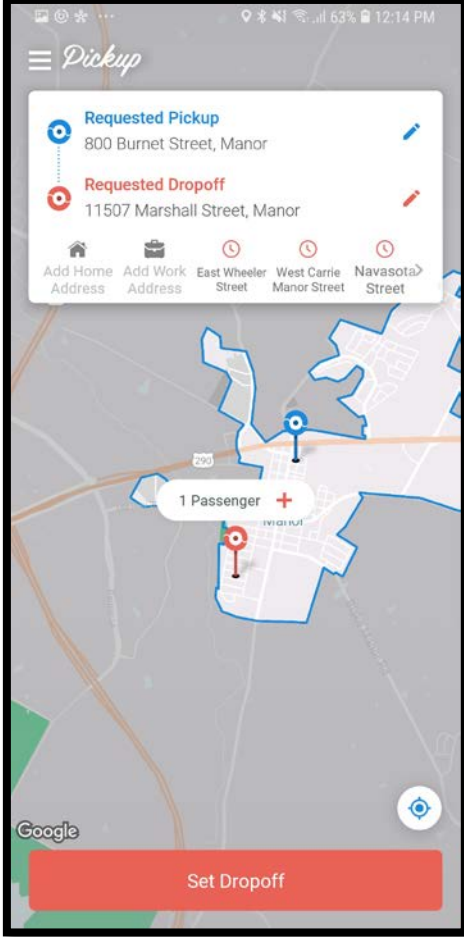
- Connects to:
 - Grocery/Retail
 - Medical
 - Friends/Family
- Service is:
 - Accessible
 - Scalable
- Assists with:
 - Economic Development



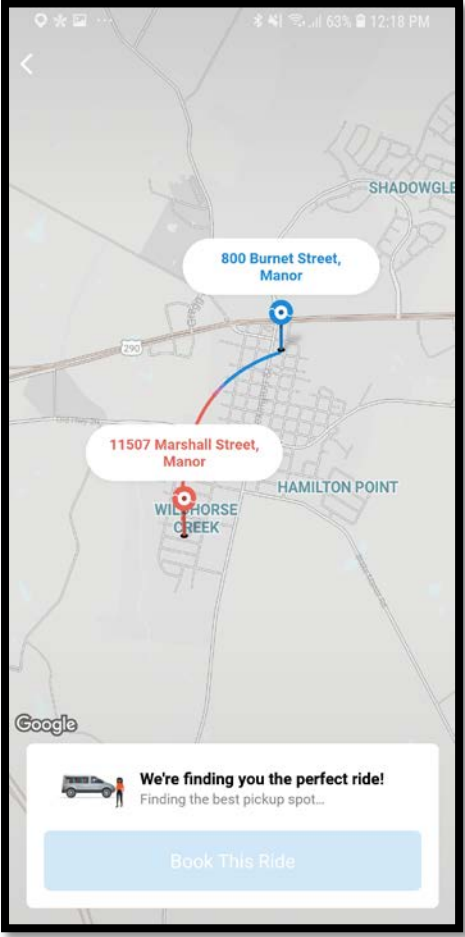
Making a Reservation



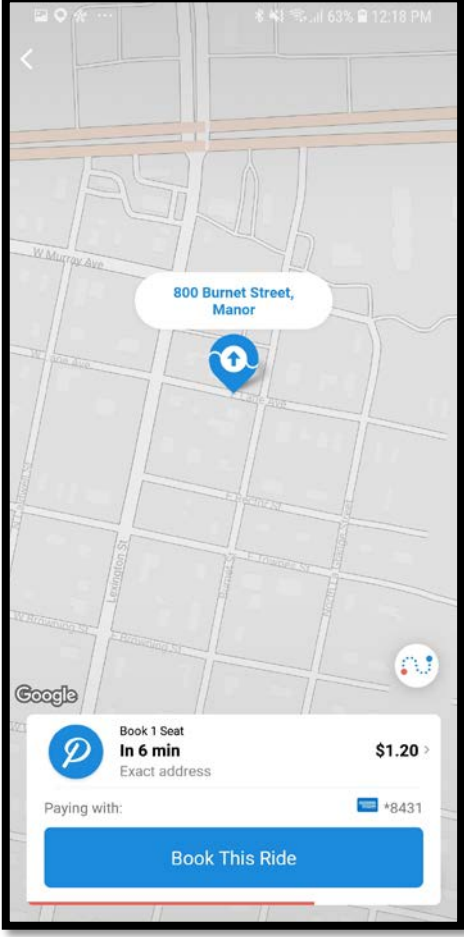
Select Pickup Location



Select Dropoff Location

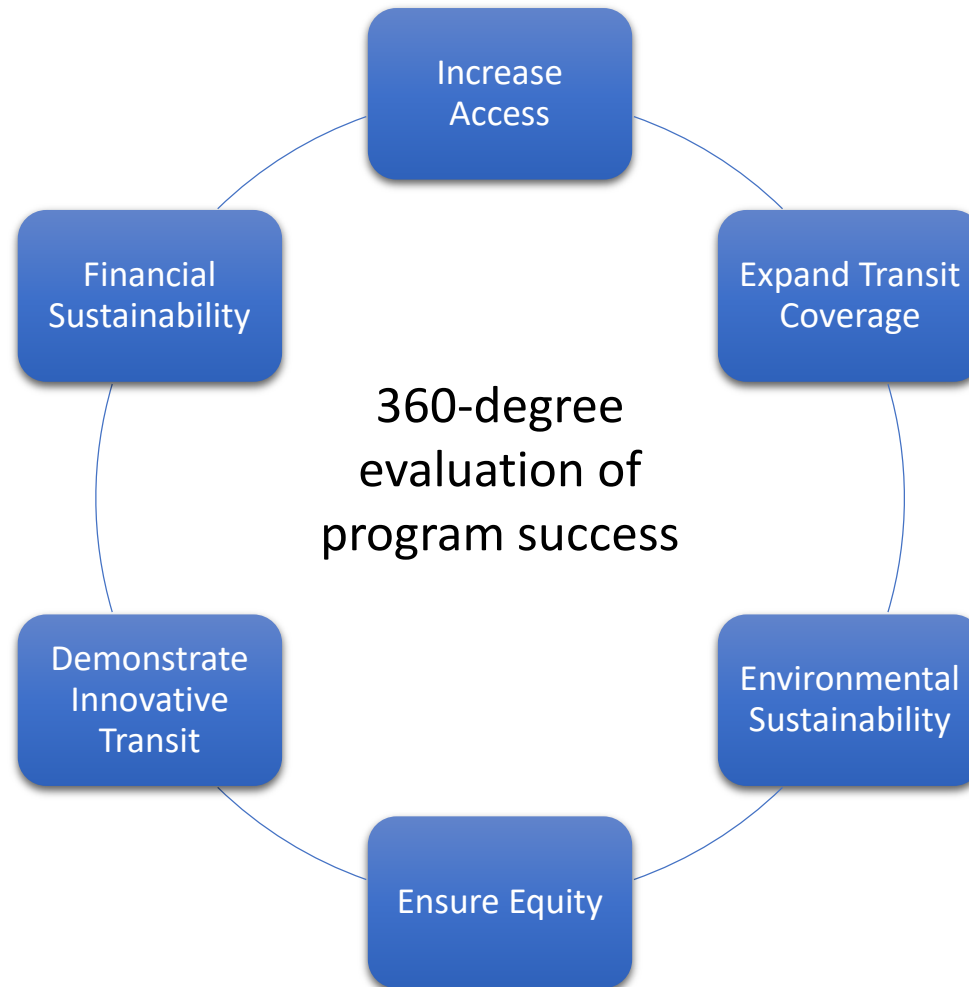


Searching For Vehicle



Ride Proposal

Success Metrics



Services Launched

Initial Pilot

- June 2017 – June 2018

Manor Pickup

- June 2019

East ATX, Exposition,
Northeast ATX and
Walnut Creek

- August 2019

Leander

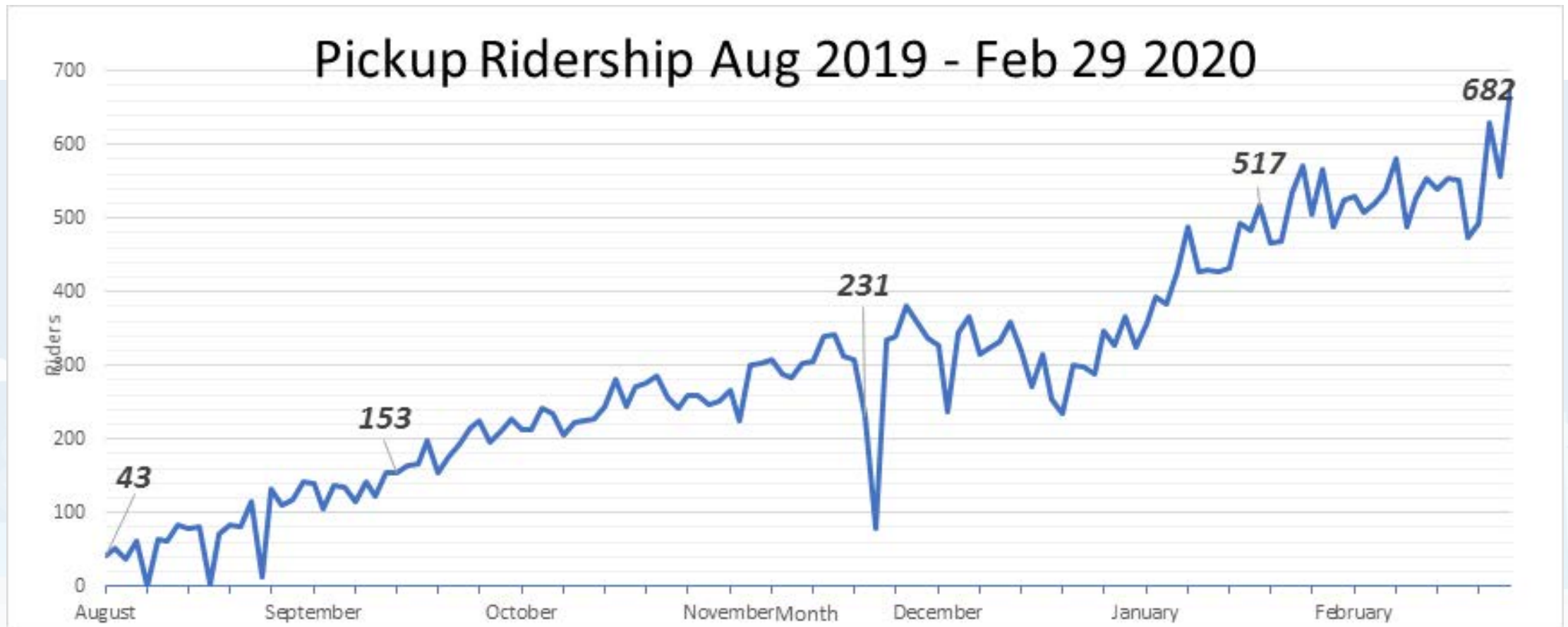
- December 2019

Fares



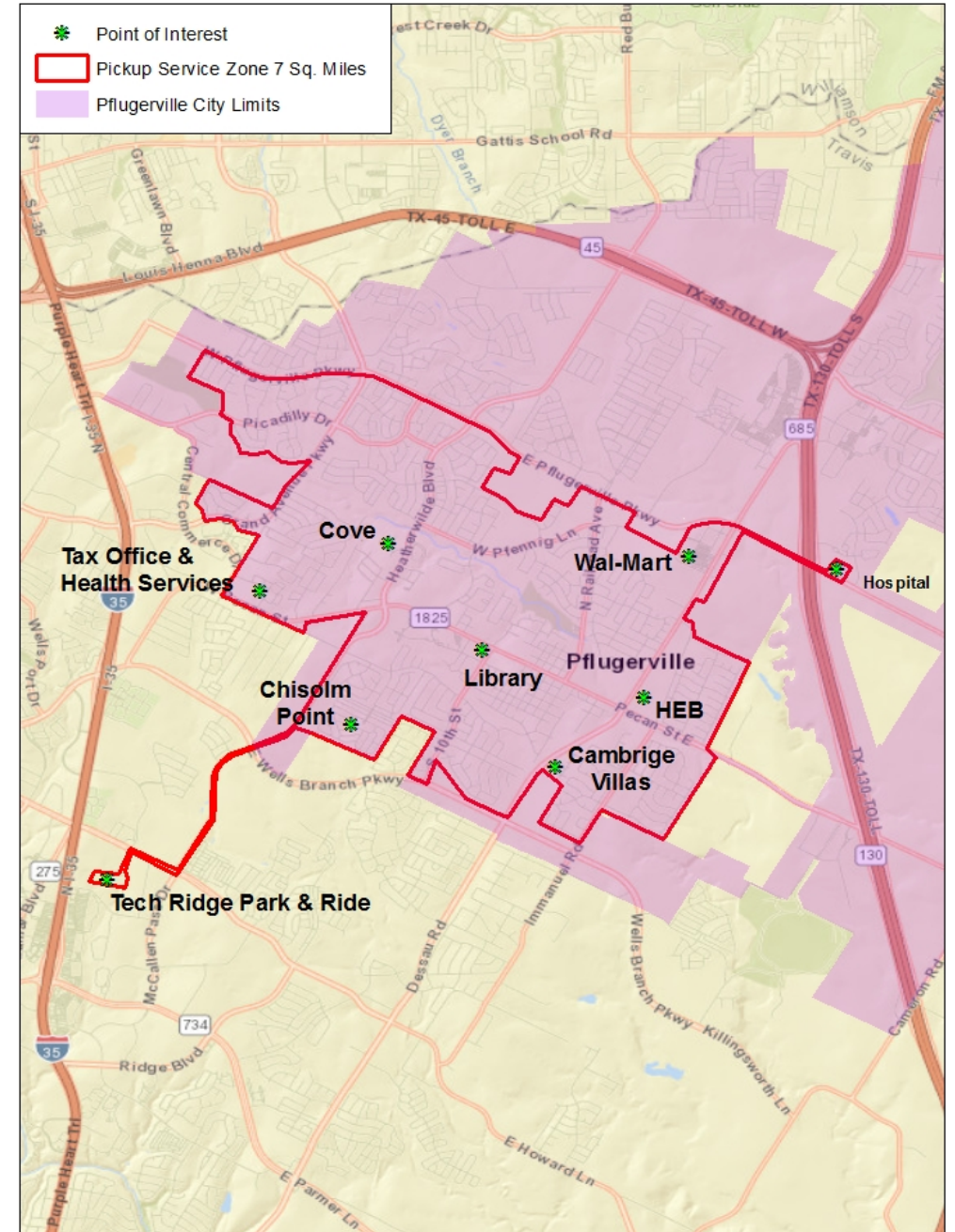
- Local \$1.25 base fare
- Will accept current fare media
- Cash, in-app purchase and CMTA app
- Direct link into CMTA App

Current Numbers



Proposed Pickup Service Zone

- 7 square miles
- 7 a.m. – 7 p.m.
- Monday - Friday
- Connect to Tech Ridge





METRO

THANK YOU!