

City of Pflugerville Municipal Court

Fees and Fines Collection Report

Date

Friday, April 9, 2021

CONTACTS

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Collections & Activity Summary

| Collection Disposition Summary - March 2021 | |
|---|----------|
| Citations Assigned | 155 |
| Amount Assigned | \$52,849 |
| Citations Collected | 41 |
| Amount Collected | \$13,971 |
| Citations Cancelled | 0 |
| Amount Cancelled | \$0 |
| Citations Resolved | 41 |
| Amount Resolved | \$13,971 |

| Collection Disposition Summary - Contract to Date | |
|---|-------------|
| Citations Assigned | 9,854 |
| Amount Assigned | \$3,333,865 |
| Citations Adjusted | 32 |
| Amount Adjusted | (\$1,831) |
| Citations Collected | 658 |
| Amount Collected | \$211,890 |
| Citations Cancelled | 36 |
| Amount Cancelled | \$11,414 |
| Citations Resolved | 694 |
| Amount Resolved | \$223,304 |
| Dollar Resolution Rate | 6.8% |

| Collection Activity - March 2021 | | |
|----------------------------------|----------|-------|
| Letters | | 4,316 |
| Address/Phone Updated | | 252 |
| Phone Activity | Inbound | 97 |
| | Outbound | 869 |

| Collection Activity - Contract to Date | | |
|--|----------|--------|
| Letters | | 20,823 |
| Address/Phone Updated | | 4,344 |
| Phone Activity | Inbound | 1,106 |
| | Outbound | 37,259 |

Status of Open Accounts

| Status | Count | Amount |
|--|--------------|--------------------|
| ACT - Active Account | 8,991 | \$3,044,770 |
| ATT - Attorney Contact Only | 50 | \$20,208 |
| COV - | 2 | \$785 |
| DEC - Deceased No Estate Or Beyond Claim | 17 | \$5,828 |
| DIS - Disputed | 4 | \$1,036 |
| INC - Incarcerated | 38 | \$15,648 |
| PRM - Promise Payment | 58 | \$19,164 |
| REF - Refuse To Pay | 1 | \$311 |
| SKP - Skip Tracing for Phone | 3 | \$979 |
| Total | 9,164 | \$3,108,730 |

Monthly Collection Activity Last 24 Months

| Year | Month | Letters Mailed | Address/Phone Updated | Phone Activity | | Dollars Collected |
|---------------|-----------|----------------|-----------------------|----------------|---------------|-------------------|
| | | | | Inbound | Outbound | |
| 2021 | March | 4,316 | 252 | 97 | 869 | \$13,971 |
| | February | 361 | 137 | 33 | 1,617 | \$21,181 |
| | January | 1,214 | 398 | 109 | 1,333 | \$0 |
| 2020 | December | 0 | 124 | 25 | 1,885 | \$28,747 |
| | November | 13 | 157 | 30 | 2,862 | \$0 |
| | October | 692 | 252 | 102 | 4,085 | \$17,498 |
| | September | 3,638 | 325 | 89 | 1,266 | \$9,330 |
| | August | 2,322 | 307 | 30 | 1,202 | \$15,077 |
| | July | 463 | 315 | 59 | 2,200 | \$26,207 |
| | June | 2,194 | 330 | 128 | 2,850 | \$9,452 |
| | May | 1,072 | 139 | 46 | 2,665 | \$4,421 |
| | April | 0 | 146 | 17 | 3,491 | \$10,612 |
| | March | 742 | 224 | 90 | 3,272 | \$24,199 |
| | February | 1,165 | 241 | 67 | 2,760 | \$11,873 |
| | January | 833 | 433 | 79 | 2,495 | \$7,804 |
| 2019 | December | 949 | 263 | 36 | 1,089 | \$4,656 |
| | November | 0 | 34 | 3 | 715 | \$0 |
| | October | 198 | 104 | 17 | 525 | \$3,077 |
| | September | 505 | 113 | 25 | 30 | \$3,784 |
| | August | 0 | 22 | 19 | 20 | \$0 |
| | July | 146 | 28 | 5 | 28 | \$0 |
| Total* | | 20,823 | 4,344 | 1,106 | 37,259 | \$211,890 |

***Total Amounts noted represent the last 24 months & not contract to date.**

Portfolio Analysis Outstanding Placements

| | Accounts | Dollars | Acct. Pct. | Dollar Pct. | Average Balance |
|---------------------------|----------|----------------|------------|-------------|-----------------|
| ALL ACCOUNTS | 9,164 | \$3,108,729.82 | 100.00% | 100.00% | \$339.23 |
| ADDRESSES | | | | | |
| No Mailing Address | 9 | \$3,305.90 | 0.10% | 0.11% | \$367.32 |
| Returned Mail | 1,372 | \$461,688.02 | 14.97% | 14.85% | \$336.51 |
| Good Address | 7,783 | \$2,643,735.90 | 84.93% | 85.04% | \$339.68 |
| OFFENSE AGE | | | | | |
| One Year or Less | 1 | \$304.20 | 0.01% | 0.01% | \$304.20 |
| 1-2 Years | 331 | \$111,171.97 | 3.61% | 3.58% | \$335.87 |
| 2-3 Years | 853 | \$288,657.47 | 9.31% | 9.29% | \$338.40 |
| +3 Years | 7,979 | \$2,708,596.18 | 87.07% | 87.13% | \$339.47 |
| PLACEMENT AGE | | | | | |
| One Year or Less | 4,194 | \$1,405,382.56 | 45.77% | 45.21% | \$335.09 |
| 1-2 Years | 4,970 | \$1,703,347.26 | 54.23% | 54.79% | \$342.73 |
| 2-3 Years | 0 | \$0.00 | 0.00% | 0.00% | \$0.00 |
| +3 Years | 0 | \$0.00 | 0.00% | 0.00% | \$0.00 |

Offense Age of Placements Last 13 Months

| | 2014 & PRIOR | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total Placements |
|---------------------------|-----------------|--------|--------|--------|--------|--------|--------|------|---------------------|
| March 2021 | - | - | - | - | 43 | 108 | 4 | - | 155 |
| | | | | | 27.74% | 69.68% | 2.58% | | |
| February 2021 | - | - | 2 | 1 | 36 | 125 | 64 | - | 228 |
| | | | 0.88% | 0.44% | 15.79% | 54.82% | 28.07% | | |
| January 2021 | - | - | - | - | - | - | - | - | 0 |
| December 2020 | 31 | 34 | 29 | 18 | 1 | - | - | - | 113 |
| | 27.43% | 30.09% | 25.66% | 15.93% | 0.88% | | | | |
| November 2020 | - | - | - | - | - | - | - | - | 0 |
| October 2020 | 467 | - | - | - | - | - | - | - | 467 |
| | 100.00% | | | | | | | | |
| September 2020 | - | - | 1 | 1 | 17 | 96 | - | - | 115 |
| | | | 0.87% | 0.87% | 14.78% | 83.48% | | | |
| August 2020 | 842 | 51 | - | - | - | - | - | - | 893 |
| | 94.29% | 5.71% | | | | | | | |
| July 2020 | 190 | 285 | - | - | - | - | - | - | 475 |
| | 40.00% | 60.00% | | | | | | | |
| June 2020 | 143 | 545 | 225 | - | - | - | - | - | 913 |
| | 15.66% | 59.69% | 24.64% | | | | | | |
| May 2020 | 12 | 1 | 18 | 105 | 798 | 104 | 1 | - | 1,039 |
| | 1.15% | 0.10% | 1.73% | 10.11% | 76.80% | 10.01% | 0.10% | | |
| April 2020 | - | - | - | - | - | - | - | - | 0 |
| March 2020 | 556 | 668 | - | - | - | - | - | - | 1,224 |
| | 45.42% | 54.58% | | | | | | | |

Delinquent Fees & Fines Cumulative Collections

