

## **CR-05 - Goals and Outcomes**

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Pflugerville is a fast growing suburban community that is home to approximately 70,000 residents. Pflugerville traditionally has been a suburban bedroom community, but is quickly becoming a full service city; providing not only places to live but to work, shop and play.

The City's overall development objective is to support the key goals outlined in the Consolidated and Annual Action Plan. In 2022, Pflugerville continued its efforts to expand residents' choices and opportunities by providing youth scholarships for city recreation programs and by making improvements to public infrastructure and facilities. The City collaborated with Oncor, to design plans that will bring streetlights to the Windermere and Skyview Manor Subdivisions in addition to completing the 8th year of the youth scholarship program.

In April 2020 Congress passed the CARES act that allotted 5 billion to the CDBG program. The City of Pflugerville through two rounds of funding received \$381,375 to prevent, prepare and respond to the on going Coronavirus (COVID-19) pandemic. The City successfully implemented the utility billing program utilizing this funding to help residents affected by the pandemic.

The City of Pflugerville has demonstrated progress in its efforts to launch the projects outlined in its PY2022 Annual Action Plan.

### **Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Community Services	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	500	64	12.80%	100	16	16.00%
Infrastructure	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2000	995	49.75%	1880	0	0.00%

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

In the 2022 program year, sixteen (16) children living in low to moderate households were approved to receive youth recreation scholarships, which allowed them to participate in eligible recreation programs. The youth scholarship program allows recipients access to a variety of recreation programs, such as the Pflugerville Summer Pfun Camp, and swim lessons being the most popular. The total cost to implement the scholarship program totaled \$715.00. The youth scholarship program for PY2022 was affected by the COVID-19 pandemic but has seen growth from PY 2020. The Recreation programs at the Rec Center were slow to start again after most were canceled in PY2020. Planning staff worked with Parks staff to help those approve to participate in the limited but growing programming that has been available. For PY 2023, the program has been expanded to include seniors 62+.

In PY 2022, the City of Pflugerville partnered with Workforce Solutions to provide funding for City of Pflugerville Residents to pursue workforce training. These trainings help these residents gain the knowledge and skills needed to obtain jobs in many growing industries. This program is largely run by the Workforce solutions staff and over seen by city staff. In conversations with Workforce Solutions, staff was made aware that

they were not able to expend the funds allocated for Plan Year 2022 based on amount of funding that had already been received by Workforce Solutions and limitations on how the funding being provided through CDBG could be used. Staff has since worked with their staff to better support the program to ensure that program staff is able to expend the funds allocated in Plan Year 2023. Further options to allow the funds to be used for broader purposes while still meeting CDBG goals were explored and communicated with Workforce Solution staff.

In the 2022 program year the City of Pflugerville kicked off a new streetlight program. City staff is currently working with Oncor on the design and construction of streetlights in the Windermere and Skyview Manor subdivisions. The goal is to fill in streetlight gaps and bring the subdivisions into conformance with the City of Pflugerville Engineering Design Manual.

The 2022 projects addressed the highest needs as identified by the Consolidated Plan to address infrastructure and community service.

#### CDBG-CV

The City continued to implement a program to help residents with utility payments (water, wastewater and trash). A total of \$1,223.07 was spent to provide assistance to three residents. The program ended in June 2023 and the funds from this project have been reallocated to the streetlight program. City staff has started the coordination with Oncor to design the infrastructure to support the streetlights and is close to the construction phase of the project.

## CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	2
Black or African American	10
Asian	0
American Indian or American Native	0
Native Hawaiian or Other Pacific Islander	0
<b>Total</b>	<b>12</b>
Hispanic	2
Not Hispanic	0

**Table 2 – Table of assistance to racial and ethnic populations by source of funds**

### Narrative

There were sixteen (16) youth scholarship recipients, three (3) of those identified as other multi-racial, one (1) identified as just Hispanic and are not captured on the top table above. The second table captures the two recipients that identified as Hispanic, whether exclusively or as other multi-racial.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	243,926	2,632

Table 3 - Resources Made Available

### Narrative

City staff worked diligently to further the projects that were selected for Plan Year 2022. Staff worked with Oncor to select and designs plans for street segments in the west portion of the city that were deficient in streetlights. The design phase of the project did not see funds being utilized as this portion of the project unexpectedly did not require funds to be expended. Staff is working to start construction of the infrastructure that is needed to support the streetlights and is working to meet timeliness goals for the expenditure of funds by June 2024. The scholarship program has also been expanded to include funds for seniors being able to utilize these funds.

### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Pflugerville CDBG	100	100	HUD designated block groups

Table 4 – Identify the geographic distribution and location of investments

### Narrative

The City of Pflugerville works to disperse one hundred percent (100%) of funds towards the benefit of low-moderate income individual in the community to maximize the benefits of the program.

## **Leveraging**

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

Most projects were conducted in or on facilities owned by the City of Pflugerville.

**CR-20 - Affordable Housing 91.520(b)**

**Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.**

	<b>One-Year Goal</b>	<b>Actual</b>
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

**Table 5 – Number of Households**

	<b>One-Year Goal</b>	<b>Actual</b>
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

**Table 6 – Number of Households Supported**

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

For PY2022 the City of Pflugerville did not target CDBG funds towards efforts to aid housing needs.

**Discuss how these outcomes will impact future annual action plans.**

For PY2022 the City of Pflugerville did not target CDBG funds toward efforts to aid housing needs. To date, no housing related projects are anticipated to be included in future action plans.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

<b>Number of Households Served</b>	<b>CDBG Actual</b>	<b>HOME Actual</b>
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

**Table 7 – Number of Households Served**

**Narrative Information**

The City used CDBG funds to implement infrastructure and community services related projects in PY2022. The City did not use CDBG funds towards efforts to aid in housing needs.



## **CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The City of Pflugerville did not target CDBG funds toward the efforts to aid in addressing homeless needs. To date neither the county social services, nor other known social services groups have identified or expended resources towards addressing homelessness. In addition, no known transient population is within Pflugerville in need of services. However, the City will continue to coordinate with the ECHO to become more knowledgeable about the needs of those who are homeless within our community and will contact ECHO for any resident within City known to need resources provided ECHO. ECHO completed Point in Time County this January for the first time since 2020 before the Pandemic suspended them. Precinct 1 of Travis County, the Precinct that the City of Pflugerville is a part of should a 14.2% drop in unsheltered Homelessness. Should circumstances change regarding homeless needs with the City of Pflugerville staff will reevaluate the use of CDBG funds to address identified needs.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The City of Pflugerville did not target CDBG funds toward the efforts to aid in addressing homeless needs. To date neither the county social services, nor other known social services groups have identified or expended resources towards addressing homelessness. In addition, no known transient population is within Pflugerville in need of services. However, the City will continue to coordinate with the ECHO to become more knowledgeable about the needs of those who are homeless within our community and will contact ECHO for any resident within City known to need resources provided ECHO. Should circumstances change regarding homeless needs with the City of Pflugerville staff will reevaluate the use of CDBG funds to address identified needs.

### **Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

The City of Pflugerville did not target CDBG funds toward the efforts to aid in addressing homeless needs. To date neither the county social services, nor other known social services groups have identified or expended resources towards addressing homelessness. In addition, no known transient population is within Pflugerville in need of services. However, the City will continue to coordinate with the ECHO to

become more knowledgeable about the needs of those who are homeless within our community and will contact ECHO for any resident within City known to need resources provided ECHO. Should circumstances change regarding homeless needs with the City of Pflugerville staff will reevaluate the use of CDBG funds to address identified needs.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The City of Pflugerville did not target CDBG funds toward the efforts to aid in addressing homeless needs. To date neither the county social services, nor other known social services groups have identified or expended resources towards addressing homelessness. In addition, no known transient population is within Pflugerville in need of services. However, the City will continue to coordinate with the ECHO to become more knowledgeable about the needs of those who are homeless within our community and will contact ECHO for any resident within City known to need resources provided ECHO. Should circumstances change regarding homeless needs with the City of Pflugerville staff will reevaluate the use of CDBG funds to address identified needs.

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The City of Pflugerville did not target CDBG funds toward efforts to aid in public housing. Travis County is the entity responsible for providing housing vouchers and other means for those citizens seeking assistance with housing. City staff meets with staff from Travis County regularly to help assess the needs and discuss how gaps maybe filled with City resources. At this time, the City does not allocate CDBG funding towards these efforts.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

Not applicable as the city does not have a public housing authority. Travis County is the entity responsible for providing housing vouchers and other means for those citizens seeking assistance with housing.

### **Actions taken to provide assistance to troubled PHAs**

The City does not have a public housing authority. Travis County is the entity responsible for providing housing vouchers and other means for those citizens seeking assistance with housing. The City does participate in Regional AI group that includes Austin PHAs and surrounding County and City's CDBG representatives.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

In February of 2015, the City adopted an updated Unified Development Code (UDC). The UDC outlines the required regulations for all development within the City. In order to provide a greater mix of housing opportunities within the community, the City's UDC allows for a variety of housing options. The 2015 UDC allows for greater flexibility in lot sizes (small to large lots), housing types (single family, multi-family, condominiums, and townhomes) and clearly defines the architectural and other building requirements. Since adoption of these changes, several projects have been constructed providing for a diversity of housing types that serve Pflugerville's growing and diverse population.

In addition to allowing for a mix of housing types the City passed two resolutions in February 2017 in support of tax credit housing providing more dwelling units available to residents at 60% of the area median income or below.

The City also partnered with City of Austin and Round Rock in PY2018 and PY2019 to participate in a fair housing assessment which provided the city feedback on areas to improve public policy. The City has also partnered in a regional AI group that includes several PHAs and other local governments.

City Planning Staff has started the process of reviewing the Unified Development Code to identify areas that need to be adjusted to be compatible with The 2040 Aspire Comprehensive Plan that was approved in April 2022. This includes looking at housing types and choices within the various zoning districts to allow for the missing middle housing types that support workforce housing.

## **Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

Potential obstacles to meeting underserved needs include: rapid population growth, the need for a variety of transit options to existing services, access to affordable recreation facilities and programs, and the rising cost of housing. While the City of Pflugerville's population will continue to rise, the City has undertaken various planning processes to help manage that growth over time. These planning processes have addressed a variety of growth related concerns, including but not limited to: water, wastewater, parks, trails, land use, and housing. Selected projects will complement the long term plans for a growing city that aid in meeting underserved needs of the low to moderate income population. The projects selected and implemented in PY2021 were chosen to help to provide more affordable and accessible programs and infrastructure within the community.

CDBG-CV

The City of Pflugerville implemented a utility billing program using funds received through the CARES Act Round 1&3 funding. This program helped residents who meet low to low-moderate requirements and were negatively affected by the on-going pandemic keep City provided utilities through a particularly challenging time.

**Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The City utilizes the community services provided by Travis County in order to remediate any lead based paint found in Pflugerville’s housing supply. Approximately 226 homes within the City of Pflugerville were constructed during the time when lead based paint was accepted for use. The City will continue to utilize Travis County Health and Human Services and Veterans Services, which receives funds through State grants and the Travis County General Fund to provide limited and as needed lead based paint remediation on houses built before 1978. During the course of evaluation the City reached out to the Texas Department of Health Services and Austin Central Health to inquire on how many homes with children tested positive for lead. This data is available through the Census and is not be released outside the official reporting from each agency. The individual reporting for Pflugerville is not available.

**Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

Approximately 6.4% of Pflugerville residents live in poverty (ACS 2022 1 year estimate). Female headed households with children are particularly affected by poverty. The City’s anti-poverty strategy is based on attracting a range of businesses, on providing workforce development, and on offering a mix of uses throughout the community. These strategies support each other and help to reduce or eliminate the need to find housing, employment or services outside of the community. These strategies are reflected in the City’s Unified Development Code (UDC) and policies of the Pflugerville Community Development Corporation's policies for attracting employment to the community.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The key departments and agencies that are involved in the implementation of the plan are described below.

Public Sector **1)** City of Pflugerville's Planning Department (responsible for the administration of the City’s Community Development Block Grant (CDBG) grants. The office has primary responsibility for managing and implementing the City’s Consolidated/Annual Action Plan programs and related documents); **2)** City of Pflugerville, Finance Department (manages the entitlement grants (CDBG) procurement processes for commodities, professional services and construction. Expertise in the area of federal standards has been created within the department. The department submits all financial reports, including the SF-425.); **3)** Travis County Health & Human Services and Veterans Services Department (TCHHS/VS)(offers a variety of Services to Pflugerville and Travis County residents including: Utility, Rent and Mortgage Assistance, Family Assistance, Children’s Services, Senior Services, Public Health Services, and Emergency Services). **4.)** City of Pflugerville Parks and Recreation and Capital

Improvement Program Departments work with the Planning Department to implement projects and programs.

The City is committed to continuing its participation and coordination with federal, state, county and local agencies as well as with the private and non-profit sector, to serve the needs of target income individuals and families in the community. The City will continue to work with the area service providers and with the building industry to address housing and community needs.

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

The City is working to improve communications with existing social service agencies and maintains an open dialogue with social services, including housing vouchers, provided by Travis County. In PY2018 The City of Pflugerville participated as a regional partner in the Analysis of Impediments to Fair Housing in Central Texas along with the cities of Austin and Round Rock as well as Travis County, Williamson County and five public housing authorities. Staff has continued to partner through a regional AI group that includes surrounding communities and PHAs to address the needs of the larger community.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

People of protected classes need quality information about all neighborhood and housing options that are available to them, as well as the tools to overcome real and perceived barriers in the housing market.

In PY2018 and PY2019 the City partnered with the cities of Austin and Round Rock as well as Travis and Williamson Counties and five public housing authorities for the Central Texas Assessment of Fair Housing. This plan provided for future opportunities to improve fair housing as a region as well as individual agencies. In response to these impediments, the City of Pflugerville has prioritized the following as actions to be taken to achieve Fair Housing Choice and Equal Opportunity:

- Collaborate regionally for the implementation of regional downpayment assistance, creating a workplan for affordable housing interests, working with foundations and private partners for regional multi family rehabilitation programs, exploring the feasibility of funding fair housing testing to better understand the prevalence and impact of “3x rent” policies and exploring feasibility and funding options for a marketing strategy for developers of rental programs.
- Nurture and grow job growth for commercial and retail development and support services for quickly development micro economies.
- Further regional transportation efforts visions through participation with CAMPO and other transportation authorities.
- Constantly review zoning ordinances for improvements to Pflugerville housing needs.
- The City of Pflugerville will provide staff with training and education on the Fair Housing

regulations.

- The Community Development Block Grant (“CDBG”) has listed infrastructure projects to accommodate persons with disabilities and special needs. The City will allocate CDBG funds to update sidewalks to ADA standards, and improve pedestrian connections to reduce barriers for the disabled.
- City staff will work to provide Fair Housing complaint forms online and will provide information about the complaint process. The City will also distribute hard copies to local public service agencies to aid residents in filing a complaint with HUD.

Texas Department of Housing and Community Affairs requires five hours of approved Fair Housing training for architects, developers, engineers, management companies responsible for fair housing compliance. City staff will provide information on TDHCA recommended Fair Housing training opportunities via the City of Pflugerville community development website.

## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

As the lead agency for the development and implementation of the Consolidated/Annual Action Plan, the Planning Department implements standard policies and procedures for monitoring the implementation of CDBG projects. Monitoring activities included weekly staff meetings to discuss the status of the CDBG projects, site visits to project locations, and close out interviews with contracted construction employees. Additionally, Planning Department staff coordinates closely with other city departments regarding the progress of CDBG projects such as the Youth Scholarship Program. Parks and Planning staff discuss new applications for the scholarship program weekly and planning staff reviews and verifies them as they are processed by the Parks Department through a shared drive and coordinates with the Parks staff should any questions or concerns arise regarding the eligibility of a scholarship recipient. These monitoring activities are in compliance with both program regulations and financial requirements. As for the roadway projects, the city's Planning Department and Capital Improvement Program have constant communication with the project engineer and contractor to ensure that the project is being built as intended, the project has an assigned inspector as well as a planner that ensures that all aspects from construction to administration are being followed.

## **Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

Citizens are invited to comment on all performance reports. Notices of issued reports are published in the local newspapers, the City website, City's electronic newsletter, information placed at the Public Library as well as through the Travis County Community Center. Notices are issued at the beginning of the comment period as well as throughout the fifteen day review and comment period.

## **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**



Over the course of the 2018-2023 Consolidated Plan there were no changes in the jurisdictions program objectives. It is anticipated the 2024-2048 Consolidated Plan will identify new goals and programming will shift as a result.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

**CR-45 - CDBG 91.520(c)**

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No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

## CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

<b>Total Labor Hours</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Total Number of Activities	0	0	0	0	0
Total Labor Hours					
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					

**Table 8 – Total Labor Hours**

<b>Qualitative Efforts - Number of Activities by Program</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	0				
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	0				
Direct, on-the job training (including apprenticeships).	0				
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	0				
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	0				
Outreach efforts to identify and secure bids from Section 3 business concerns.	0				
Technical assistance to help Section 3 business concerns understand and bid on contracts.	0				
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	0				
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	0				
Held one or more job fairs.	0				
Provided or connected residents with supportive services that can provide direct services or referrals.	0				
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	0				
Assisted residents with finding child care.	0				
Assisted residents to apply for, or attend community college or a four year educational institution.	0				
Assisted residents to apply for, or attend vocational/technical training.	0				
Assisted residents to obtain financial literacy training and/or coaching.	0				
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0				
Provided or connected residents with training on computer use or online technologies.	0				
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	0				
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	0				
Other.	0				

**Table 9 – Qualitative Efforts - Number of Activities by Program**