



Trey Fletcher
P.O. Box 589
Pflugerville, Texas 78691

January 13, 2020

Dear, Mr. Fletcher,

Happy New Year! Hard to believe we started this service in Pflugerville 16 years ago. Seems like yesterday, I was meeting David Buessing for the first time. Senior Access has been growing and in more demand each year.

Thank you for funding the drives for our local Pflugerville Seniors. We are reaching an even bigger group of seniors than any other year. Our requests for services continue to increase we added 304 new clients last year with a total of 1,756 seniors using our services. Seniors requesting to be on services are scheduled out 1-2 weeks for assessment.

Senior Access appreciates the City of Pflugerville funding our transportation program. With the continued growth of our senior population and the additional senior retirement centers in Pflugerville our client service needs are increasing greatly. Senior Access is committed to keeping up with the growing needs of our senior neighbors. With the growth of seniors needing services, the funding is helping us market our need for volunteers.

We invite you to take a ride on one of our vans while we shop in Pflugerville or take a client to the doctor's in Pflugerville. Our Pflugerville van trips are providing over 20-22 clients a day trips to the HEB and Walmart in Pflugerville

Thank you for providing Senior Access the funding needed to serve more seniors in Pflugerville.

Attached are the statistics for services for October - December payment. We appreciate the support which helps us to serve more Pflugerville residents.

Thank you for also continuing to support the seniors.

Sincerely,

A handwritten signature in black ink that reads "Serita Lacasse". The signature is written in a cursive style with a large, flowing "S" at the beginning.

Serita Lacasse
Executive Director
serita@senioracesstx.org
www.senioracesstx.org

Senior Access 2019					
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Total
Quarterly Services Provided					
Point to point transportation	3518.00	3753.00	3869.00	3905.00	15045.00
Community/educational seminars	79.00	113.00	108.00	73.00	373
Information and referral services	248.00	252.00	250.00	159.00	909
Support services					
Home visits	68.00	81	99.00	66.00	314
Minor home repairs	18.00	26.00	10.00	12.00	66
Reassurance calls	21.00	3.00	25.00	32.00	81
Volunteer service coordination	62.00	62.00	62.00	53.00	239
Older adult clients					
Enrolled to receive services at end of quarter	1512.00	1593.00	1690.00	1756.00	1756.00
Newly enrolled for the quarter	60.00	81.00	97.00	66.00	304
Volunteers					
Total volunteers as of end of quarter	540.00	578.00	595.00	609.00	609.00
New recruits for the quarter	21.00	38.00	17.00	14.00	90
Volunteer & Community Volunteer Hours	5780.00	6267.50	6834.00	6534.00	25,416