ORDINANCE NO

AN ORDINANCE OF THE CITY OF PFLUGERVILLE, TEXAS, AMENDING RATES, CHARGES AND FEES FOR WATER, WASTEWATER AND SOLID WASTE UTILITY SERVICE AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the City Council desires to waive deposits for new customers who enroll in the automatic draft program for a minimum of one full year, a \$25.00 connection charge will apply.

WHEREAS, the City Council has determined that a \$1200.00 deposit is required for construction or fire hydrant meters, which will be returned, less any outstanding balance, upon receipt of meter.

WHEREAS, the City Council has determined that service is no longer provided to the Northtown Municipal Utility District and therefore, specified rates are not required and are removed from this Ordinance.

WHEREAS, these rates will be effective on first reading..

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF PFLUGERVILLE, TEXAS:

Section 1. Retail Water Rates.

The City will charge every retail utility customer of the city water rates that include the Monthly Base Charge and the Volume Charge, set forth in (A) and (B) in this Section.

(A) The Monthly Base Charge is as follows:

Meter Size	Customer Costs
5/8"	\$13.68
3/4"	\$13.68
1"	\$22.84
1 1/2"	\$45.11
2"	\$72.85
3"	\$136.68
4"	\$227.83
6"	\$455.52
8"	\$728.84

Rates for larger size meter subject to separate agreement with the city.

(B) The Volume Charge for all meter sizes is:

Gallons	Charge per 1000 gallons
0- 12000	\$4.35
12001-26000	\$4.61
26001+	\$4.73

Section 2. Catastrophic Water Leaks.

In the event of a catastrophic water leak by a residential water customer the City may allow a credit to the customer's bill under the following circumstances. A minimum usage of 40,000 gallons more than the previous month's usage will make the customer eligible for consideration of a credit to the customer's account. The average of the past twelve months of usage will be used as a base for crediting 100% of the excess usage billed (amount of credit will be based on the highest rate per 1,000 gallons). The City would require the customer to submit a written request for a credit with a copy of the bill from a licensed plumber certifying that the leak has been repaired and a copy of a valid City of Pflugerville Building Permit for the repair. The request must detail location and dates of the leak. Customers who have been notified of a leak, but have not repaired it within 15 days of notification, will not qualify for the credit. Customers are eligible for only one credit per account location.

Section 3. Retail Wastewater Rates.

The City will charge every retail utility customer served by the City wastewater rates that include the Monthly Base Charge and the Volume Charge set for the in (A) and (B) in this section.

(A) The Monthly Base Charge is as follows;

(1) In-City Customers.

Water Meter Size	Monthly Base Charge
5/8"	\$18.50
3/4"	\$18.50
1"	\$19.51
1 1/2"	\$21.99
2"	\$24.96
3"	\$31.95
4"	\$41.90
6"	\$66.78
8"	\$106.43

(2) Out-of-City Customers.

Water Meter Size	Monthly Base Charge
5/8"	\$23.50
3/4"	\$23.50
1"	\$24.51
1 1/2"	\$26.99
2"	\$29.96
3"	\$36.95
4"	\$46.90
6"	\$71.78
8"	\$111.43

- (B) The Volume Charge for all meter sizes is \$3.51 per 1000 gallons for every 1000 gallons over 3000.
- (C) The quantity of wastewater used to calculate the Volume Charge for wastewater will be determined as follows:
- (1) Residential Customers. Each March, the City will determine each customer's water usage during the preceding November, December, January and February and calculate the average of the 3 lowest water usage months during that period. The average will be used to calculate the customer's Volume Charges until the next March, when the average will be recalculated. For customers that do not receive water service from the City, the quantity of wastewater used to calculate the monthly bill will be determined by calculating the city average usage for residential customers during the preceding November, December, January and February.

(2) <u>Non-Residential Customers</u>. The City will determine each customer's water usage during the month and that amount will be used to calculate the customer's Volume Charges. For customers that do not receive water service from the City, the quantity of wastewater used to calculate the monthly bill will be determined by calculating the city average usage for residential customers during the preceding November, December, January and February.

Section 4. Wholesale Wastewater Rates

(A) Wilke Lane Treatment Plant.

The City will charge a rate of \$26.50 per LUE per month to all wholesale customers served by the Wilke Lane wastewater treatment plant.

Section 5. Solid Waste Disposal Rates.

The City will charge each customer \$15.60 for in-city residents and \$17.60 for out-of-city residents plus applicable taxes for removing residential refuse and for resource recovery services, as described in Chapter 52 of the City of Pflugerville, Texas Code of Ordinances.

Section 6. Special Charges.

The City will charge each of the following charges for service calls and delinquent bills:

- (A) Connect initial utility service (not including tap or impact fees) No Charge;
 - (B) Connect initial water service with enrollment in draft program \$25.00.
 - (C) Move existing customer's service from one location to another \$25.00;
 - (D) Disconnect service for Nonpayment of Bill \$25.00;
- (E) Reinstate service that was disconnected for Nonpayment of Bill \$25.00; and
- (F) Any customer account that is delinquent will incur a 10% per month penalty charge on all accrued and unpaid charges.

Section 7. Deposits.

Each customer must pay the deposit set forth in this Section, or replenish the deposit if the City draws upon it, when the customer initially applies for the service or when the customers applies to reinstate service that has been disconnected for nonpayment of a bill. The amount of the deposit is as follows:

Service	Deposit Amount
Solid Waste Only	\$25.00
Wastewater Only	\$50.00
Water Only	\$125.00
Any Combination	\$125.00
Construction/Fire Hydrant	\$1,200.00

The customer's deposit will be returned in full if the customer's account has not been delinquent for 12 consecutive months. The customer's deposit will be returned, less any outstanding balance, within 30 days from the day the customer's account is closed. Construction/Fire Hydrant meter deposits will be returned, less any outstanding balance, upon receipt of meter.

A customer may enroll in the automatic draft program for a period of not less than one year, in lieu of placing a utility deposit.

Section 8. Effective Date.

This will be effective on October 1, 2010.

Section 9. Severability.

If any provision of this Ordinance is illegal, invalid, or unenforceable under present or future laws, the remainder of this Ordinance will not be affected and, in lieu of each illegal, invalid, or unenforceable provision, a provision as similar in terms to the illegal, invalid, or unenforceable provision as is possible and is legal, valid, and enforceable will be added to this Ordinance.

PASSED AND APPROVED this 12th day of October, 2010.

CITY	OF PFLUGERVILLE, TEXAS
By:	
2).	Jeff Coleman, Mayor

ATTEST:
Karen Thompson, City Secretary
APPROVED AS TO FORM:
Floyd Akers, City Attorney