



City of Pflugerville

Minutes - Final

City Council

Tuesday, December 12, 2023

6:00 PM

1611 Pfennig Lane

Worksession

Public comment will be allowed in person at the Regular Meeting scheduled to begin at 7:00p.m.

1. Call to Order

Mayor Victor Gonzales called the worksession to order at 6:00pm. Mayor Pro Tem Doug Weiss and Councilmembers Ceasar Ruiz, Kimberly Holiday, Rudy Metayer, Jim McDonald, and David Rogers were in attendance.

City staff in attendance: Sereniah Breland, City Manager; James Hartshorn, Deputy City Manager; Emily Barron, Assistant City Manager; Thomas Hunter, Assistant City Manager; Trista Evans, City Secretary; Lee Simmons, Assistant City Attorney; Breanna Higgins, Assistant to the City Manager; Jason O'Malley, Police Chief; Rhonda McLendon, Animal Welfare Services Director; Jeremy Frazzell, Planning and Development Services Director; Brandon Pritchett, Public Utility Director.

2. Discuss Only

- 2A. [2023-0115](#) Conduct a presentation on the Pflugerville Animal Welfare Services Department.

Mayor Gonzales opened the item for discussion. Ms. McLendon reviewed FY23 intakes and outcomes. Ms. McLendon discussed owner surrenders decreasing, policies, and assisting adopters to find the right fit. Ms. McLendon discussed kitten intakes and live release rates. Ms. McLendon discussed adoption events, volunteers, and Friends of the Pflugerville Animal Shelter. Mayor Gonzales asked about any illnesses in the shelter. Ms. McLendon provided information about the respiratory illness that is in the news but not in Texas, and stated there is very little illness in the shelter.

- 2B. [2023-1003](#) Conduct a presentation on the Pfetch a Ride program.

Mayor Gonzales opened the item for discussion. Mr. Frazzell discussed the Pfetch a Ride program and introduced Rick Koch with TRIPP Consulting. Mr. Koch reviewed the timeline, service area, and the use of the program over the first year. Mr. Metayer asked how the use compares to other cities. Mr. Koch stated Pflugerville is the second city in the state to adopt this kind of program. Mr. Koch answered questions from council about use of the program throughout the city. Mr. Koch provided information about reliability, performance, and average wait times. Mr. McDonald asked about coordinating

the program with city events. Mr. Koch provided information about working with Uber and their options during special events. Mr. Koch reviewed pickups and drop offs at major locations throughout the city and wheelchair accessible vehicle rides. Mr. Rogers asked for a map for rides from those vehicles. Mr. Koch reviewed the average costs and answered questions from council. Mr. Frazzell highlighted special events that have used Pfetch a Ride and reviewed program plans for FY24. Mr. Metayer asked about incorporating the airport into the program. Mr. Frazzell provided information about working with TRIPP Consulting to determine best use of the program. Mr. McDonald asked how many people use all ten vouchers a month. Mr. Koch stated about 10% users max out. Mr. McDonald discussed doubling the cap from ten to twenty.

3. Adjourn

Mayor Gonzales adjourned the worksession at 6:58pm.

Respectfully submitted,

Trista Evans, City Secretary

Approved as submitted on January 9, 2024