



1321 Upland Dr. Suite 8389
Houston, TX 77043
United States

ORDER FORM

Prepared By: Brad Travis
Email: brad.travis@vertexone.net
Phone: VertexOne Software, LLC
Legal Entity:

Client Name: Pflugerville TX, City of
Contact Name: Tracy Waldron
Email: tracyw@pflugervilletx.gov
Phone:

Offer Valid Through: 4/30/2026
Effective Date: 6/9/2026
Contract Term (months): 60
Contract End Date: 6/8/2031
Payment Frequency: Annually in Advance
Payment Terms: Net 30

Year 1

VertexOne Product	VertexOne SKU	Unit of Measure	Contractual Minimum	Unit Fee	Amount	Monthly SaaS Fee
VertexOne Digital Base	EV1000	Active Accounts	1.00	\$21,150.00000	\$21,150.00	\$1,762.50
VXsmart for Water Saas	EV2001	Managed Meters	16,100.00	\$0.94000	\$15,134.00	\$1,261.17
Premium Visual Styling Base	EF2005	Each	1.00	\$12,500.00000	\$12,500.00	\$1,041.67
Premium Visual Styling Variable	EV2005	Managed Meters	16,100.00	\$0.00392	\$63.11	\$5.26

Year 2

VertexOne Product	VertexOne SKU	Unit of Measure	Contractual Minimum	Unit Fee	Amount	Monthly SaaS Fee
VertexOne Digital Base	EV1000	Active Accounts	1.00	\$21,784.50000	\$21,784.50	\$1,815.38
VXsmart for Water Saas	EV2001	Managed Meters	16,100.00	\$0.96820	\$15,588.02	\$1,299.00
Premium Visual Styling Base	EF2005	Each	1.00	\$12,875.00000	\$12,875.00	\$1,072.92
Premium Visual Styling Variable	EV2005	Managed Meters	16,100.00	\$0.00404	\$65.04	\$5.42

Year 3

VertexOne Product	VertexOne SKU	Unit of Measure	Contractual Minimum	Unit Fee	Amount	Monthly SaaS Fee
VertexOne Digital Base	EV1000	Active Accounts	1.00	\$22,438.03500	\$22,438.04	\$1,869.84
VXsmart for Water Saas	EV2001	Managed Meters	16,100.00	\$0.99725	\$16,055.73	\$1,337.98
Premium Visual Styling Base	EF2005	Each	1.00	\$13,261.25000	\$13,261.25	\$1,105.10
Premium Visual Styling Variable	EV2005	Managed Meters	16,100.00	\$0.00416	\$66.98	\$5.58



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Year 4

VertexOne Product	VertexOne SKU	Unit of Measure	Contractual Minimum	Unit Fee	Amount	Monthly SaaS Fee
VertexOne Digital Base	EV1000	Active Accounts	1.00	\$23,111.17605	\$23,111.18	\$1,925.93
VXsmart for Water Saas	EV2001	Managed Meters	16,100.00	\$1.02717	\$16,537.44	\$1,378.12
Premium Visual Styling Base	EF2005	Each	1.00	\$13,659.08750	\$13,659.09	\$1,138.26
Premium Visual Styling Variable	EV2005	Managed Meters	16,100.00	\$0.00429	\$69.07	\$5.76

Year 5

VertexOne Product	VertexOne SKU	Unit of Measure	Contractual Minimum	Unit Fee	Amount	Monthly SaaS Fee
VertexOne Digital Base	EV1000	Active Accounts	1.00	\$23,804.51134	\$23,804.51	\$1,983.71
VXsmart for Water Saas	EV2001	Managed Meters	16,100.00	\$1.05798	\$17,033.48	\$1,419.46
Premium Visual Styling Base	EF2005	Each	1.00	\$14,068.86013	\$14,068.86	\$1,172.41
Premium Visual Styling Variable	EV2005	Managed Meters	16,100.00	\$0.00442	\$71.16	\$5.93

ORDER TOTAL \$259,336.46

Transactional Fees

Price Component	Price	Note
System Generated Notifications	\$0.00	Unlimited notifications are included at no-cost to Client
On Demand Notifications Composition and Initiation Fee	\$0.005	Per On Demand communication (Email, SMS, Print and/or Call) generated by VertexOne
Electronic Document Archival Notifications and Document Images (up to 24 months)	\$ 0.005	One-time charge, per item archived within VertexOne. This applies to all documents that incur composition fees (detailed above) or documents uploaded by Client staff and/or Client end-customers.
VertexOne SMS Gateway Transactional Fee	Cost + 10%	Per SMS sent
VertexOne Print & Consumable Transactional Fee	Cost + 10%	All services bill to VertexOne by VertexOne print vendors exclusively for printed Welcome Letters, Home Water Reports and/or Leak Alerts

Rate Card

Rate Card	Price	Note
VertexOne Blended Rate	\$ 225.00	Per hour for professional services

Terms and Conditions

Introduction

This order replaces and supersedes any other previous Order Forms, and/or understandings between VertexOne Software, LLC and Pflugerville TX, City of ("Client") Agreement dated, _____, pertaining to the subject matter herein and for the products listed above. Notwithstanding the foregoing, Client shall remain responsible for any and all amounts already due and/or payable for the products listed above up to the Billing Start Date of this Order. In the event of a conflict between the Agreement and this Order Form, the Order Form shall control. VertexOne pricing is presented in USD.

Timely Renewal Policy

If Client uses the Software beyond the Subscription End Date, VertexOne may apply a twenty-five percent (25%) increase to the Fees and may, in its sole discretion, add new charges (including charges to account for increases or decreases in transaction volume). If Client has agreed to a renewal (in an Order Form or Statement of Work) before the Subscription End Date or the first day of the hold-over period, the relevant Order Form or Statement of Work associated with such renewal shall prevail. Client understands that pricing is contingent on timely renewal and failure to timely renew requires VertexOne to allocate resources in a manner that incurs additional cost. If a renewal is agreed after the hold-over period, no refund or credit against future fees will be given.

Change Management Policy

Where either Party sees the need for a change, Client may request or VertexOne may recommend such Change in accordance with the Change Management Process outlined in Exhibit A. Either Party may also seek additional information or suggest reasonable modifications to a proposed change. Additional work falling under the Change Management Policy will be billed at the VertexOne Blended Rate, excluding travel expenses. The VertexOne Blended Rate is subject to Annual Escalation increases per the Agreement terms.

Transactional Fees

Transactional Fees are determined by the volume of Services consumed and will be invoiced on the first full business day of the month following the provision of the Service, or the first full business day of the month following the availability of invoices or tracking data required to determine the payment amount.

As an express condition of the Client's use of Services, the Client agrees to pay the transactional Fees. Any undisputed amount owing under this section not paid in accordance with its due date shall be a default and subject to the rights and remedies set out in the Agreement.

Signatures

VertexOne

Name: _____
Title: _____
Date: _____
Signature: _____

Client

Name: _____
Title: _____
Date: _____
Signature: _____