

Water and Wastewater*

FEE DESCRIPTION	FEE
A. Retail Water Rates	
1. Monthly Base Charge	
a. 5/8" meter	\$24.00 per Meter
b. 3/4" meter	\$38.88 per Meter
c. 1" meter	\$62.91 per Meter
d. 1 1/2" meter	\$95.52 per Meter
e. 2" meter	\$173.28 per Meter
f. 3" meter	\$460.32 per Meter
g. 4" meter	\$719.52 per Meter
h. 6" meter	\$1,440.48 per Meter
i. 8" meter	\$3,648.48 per Meter
2. Volume Charge	
a. 0 – 3,000 Gallons	\$5.20 per 1,000 Gallons
b. 3,001 – 10,000 Gallons	\$6.50 per 1,000 Gallons
c. 10,001 – 25,000 Gallons	\$8.10 per 1,000 Gallons
d. 25,001 Gallons and Over	\$10.10 per 1,000 Gallons
3. Volume Charge for Construction / Fire Hydrant Meters or Bulk Water	\$10.00 per 1,000 Gallons
B. Retail Wastewater Rates	
1. Monthly Base Charge	
a. In-City Customers	\$31.00 per Meter
b. Out-of-City Customers	\$36.00 per Meter
2. Volume Charge	\$5.20 per 1,000 Gallons
C. Wholesale Wastewater Rates	
1. Wilke Lane Treatment Plant	\$26.50 per LUE per month
D. Special Charges	
1. Returned Payment Fee	\$30.00 per Returned Payment
2. Delinquent Customer Account	Any customer account that is delinquent will incur a 10% per month penalty charge on all accrued and unpaid charges.
E. Deposits	
1. Service Type	
a. Solid Waste Only	\$25.00
b. Wastewater Only	\$50.00
c. Water Only	\$125.00
d. Any Combination	\$125.00
e. Construction/Fire Hydrant	\$1,200.00
F. Industrial Pretreatment Fee	
1. Biochemical Oxygen Demand (BOD)	\$0.27/lb. greater than 250 mg/L.
2. Chemical Oxygen Demand (COD)	\$0.15/lb. greater than 450 mg/L.
3. Total Suspended Solids (TSS)	\$0.19/lb. greater than 250 mg/L.
4. Total Kjeldahl Nitrogen (TKN)	\$0.65/lb. greater than 50 mg/L.
5. Total Phosphorus (TP)	\$1.95/lb. greater than 8 mg/L.
G. Pretreatment	
1. Resample Fees (Industrial/F.O.G.)	
a. Resample	\$100.00
b. Biochemical Oxygen Demand (BOD)	\$26.50 per sample
c. BOD Extra Fee Dilution/Dechlorination	\$7.50 As Needed
d. Total Suspended Solids (TSS)	\$21.25 per sample
e. Carbonaceous Biochemical Oxygen Demand (CBOD)	\$26.50 per sample
f. Chemical Oxygen Demand (COD)	\$31.75 per sample
g. Calcium	\$16.50 per sample
h. Magnesium	\$16.50 per sample

i. Digest Metals	\$17.50 per sample
j. Hardness	\$10.50 per sample
k. Alkalinity	\$24.00 per sample
l. Turbidity	\$18.50 per sample
m. Chlorine	\$21.75 per sample
n. PH	\$17.00 per sample
o. Total Dissolved Solids (TDS)	\$23.25 per sample
p. Arsenic	\$16.50 per sample
q. Barium	\$16.50 per sample
r. Cadmium	\$16.50 per sample
s. Chromium	\$16.50 per sample
t. Copper	\$16.50 per sample
u. Cyanide	\$59.75 per sample
v. SUB CONTRACT HANDLING FEE	\$10.50 per sample
w. Lead	\$16.50 per sample
x. Manganese	\$16.50 per sample
y. Mercury	\$38.25 per sample
z. Molybdenum	\$16.50 per sample
aa. Nickel	\$16.50 per sample
ab. Selenium	\$16.50 per sample
ac. Silver	\$21.25 per sample
ad. Zinc	\$16.50 per sample
ae. Digest Metals Sub Contracted	\$21.25 per sample

H. Wastewater discharge permit applications and surcharge for re-samples

1. Significant User	
a. Significant Users	\$250.00
b. Other Users	\$250.00
c. Permit Modification	\$250.00
2. Other User	
a. Significant Users	\$25.00
b. Other Users	\$25.00
c. Permit Modification	\$25.00

- The City will charge every retail utility customer the City water rates, which include the Monthly Base Charge and the Volume Charge as set forth in this section.
- In the event of a catastrophic water leak by a residential water customer, the City may allow credit to the customer's bill under the following circumstances. A minimum usage of 40,000 gallons more than the previous month's usage will make the customer eligible for consideration of a credit to the customer's account. The average of the past twelve months of usage will be used as a base for crediting 100% of the excess usage billed (amount of credit will be based on the highest rate per 1,000 gallons). The City would require the customer to submit a written request for credit with a copy of the bill from a licensed plumber certifying that the leak has been repaired and a copy of a valid City of Pflugerville Building Permit for the repair. The request must detail the location and dates of the leak. Customers who have been notified of a leak but have not repaired it within 15 days of notification will not qualify for the credit. Customers are eligible for only one credit per account location.
- Rates for larger sized meters are subject to separate agreement with the City.
- The City will charge every retail utility customer served by the City wastewater rates that include the Monthly Base Charge and the Volume Charge as set forth in this section.
- The quantity of wastewater used to calculate the volume charge for wastewater will be determined as follows:
 - Residential Customers: Each March, the City will determine each customer's water usage during the preceding November, December, January, and February and calculate the average of the three (3) lowest water usage months during that period. The average will be used to calculate the customer's volume charges until next March, when the average will be recalculated. For customers that do not receive water service from the City, the quantity of wastewater used to calculate the monthly bill will be determined by calculating the city's average usage for residential customers during the preceding November, December, January and February.
 - Non-Residential Customers: The City will determine each customer's water usage during the month and that amount will be used to calculate the customer's volume charges. For customers that do not receive water service from the City, the quantity of wastewater used to calculate the monthly bill will be determined by calculating the city average usage for residential customers during the preceding November, December, January and February.

6. Each customer must pay the deposit set forth in this section or replenish the deposit if the City draws upon it, when the customer initially applies for the service or when the customer applies to reinstate service that has been disconnected for nonpayment of a bill. The customer's deposit will be returned in full if the customer's account has not been delinquent for 12 consecutive months. The customer's deposit will be returned, less any outstanding balance, within 30 days from the day the customer's account is closed if the amount due is \$2.00 or more. Construction/Fire Hydrant meter deposits will be returned, less any outstanding balance, upon receipt of meter. If the difference between the amount of the deposit and the outstanding balance is less than \$2.00, the difference will be refunded only at the customer's request. An application for a refund of less than \$2.00 must be made within 90 days after the date the customer's account is closed or the customer forfeits the right to the refund.

Solid Waste *

FEE DESCRIPTION	FEE
A. Curbside Services	
1. In-City Residents	\$20.64 per Month
2. Out-of-City Residents	\$22.64 per Month
3. Extra Carts	
a. Trash Carts	\$7.44 per Cart per Month
b. Recycle Carts	\$4.34 per Cart per Month
B. Recycle Center	
1. Resident	
a. Aluminum	No Charge
b. Appliances	No Charge
c. Cardboard	No Charge
d. Paper	No Charge
e. Scrap Metal	No Charge
f. Refrigerators	\$45 per Unit
g. Air Conditioners	No Charge
h. Water Heaters	No Charge
i. Lawn Mowers and Weed Eaters	No Charge
j. Vehicle Batteries	No Charge
k. Transmission Fluid	\$1 per Gallon
l. Motor Oil	\$1 per Gallon
m. Oil Filters	No Charge
n. Anti-Freeze	\$1 per Gallon
o. Tires 19" or Less	\$5 per Tire
p. Tires Larger than 19"	\$8 per Tire
q. Small Brush Load (up to 2 Cu/Yd)	No Charge
r. Medium Brush Load (2 to 4 Cu/Yd)	\$20 per Brush Load
s. Large Brush Load (Greater than 4 Cu/Yd)	\$40 per Brush Load
2. Non-Resident	
a. Small Brush Load (up to 2 Cu/Yd)	\$15 per Brush Load
b. Medium Brush Load (2 to 4 Cu/Yd)	\$20 per Brush Load
c. Large Brush Load (Greater than 4 Cu/Yd)	\$40 per Brush Load

Applicable taxes for removing residential refuse and for resource recovery services, as described in Chapter 52 of the City of Pflugerville, Texas Code of Ordinances, will be charged per cart in addition to the fees listed.