

Pet Policy

The Pflugerville Library embraces all members of the community. According to the Centers for Disease Control, "Studies have shown that the bond between people and their pets can increase fitness, lower stress, and bring happiness to their owners." With this in mind, the library has expanded its dedication to service and emotional support animals to include well behaved domesticated pets.

All registered service and emotional support animals are welcome at the library at all times under the following conditions.

All service animals must be harnessed, leashed or tethered, unless these devices interfere with the service animal's work or unless the individual's disability prevents them from using these devices. Individuals who cannot use such devices must maintain control of the animal through voice, signal, or other effective controls. The City of Pflugerville shall at all times, have the right to deny the use of service animals if (i) the animal is not in control by the user and (ii) the handler cannot or does not regain control of the service animal. The City of Pflugerville shall not be responsible for any such service animal. At all times, the service animal must be under the care or supervision of the individual. Failure to comply may result in removal from the Library at the sole discretion of staff.

Other domesticated pets must also be harnessed, leashed or tethered. If a patron complains about your pet, you may be asked to remove the animal from the library at the sole discretion of staff. The City of Pflugerville, at its sole discretion, shall at all times, have the right to deny the entry of pets that are not service animals. The City of Pflugerville shall not be responsible for any such pets. At all times, the pet must be under the care or supervision of the individual. Failure to comply may result in removal from the Library at the sole discretion of staff.

Individuals using service animals or bringing other pets, shall be solely responsible for such animals, including for any and all claims or losses to third parties arising from or relating to such animals.