How did you hear about library services?

City website

Social media

Key to the City

Community Impact

Pflugerville Pflag

Friend

Other

How well do you think the library is engaging the community during Covid19?

Poor

Fair

Good

Outstanding

Have you participated in one of our virtual programs?

Yes

No

If yes, which age group did the program target?

Babies

Toddler through 4 year olds

School age children (5-8 year olds)

Tweens (8-12 year olds)

Teens

Adults

Seniors

All ages

Which online platform do you prefer for virtual programs?

Facebook

Youtube

Webex

Other

How do you prefer to watch virtual programs?

Live

On demand

Which of these resources do you think are most important for the community? (you may choose more than one)

Regularly scheduled reference and information service hours

Regularly scheduled one-on-one resume help

Regularly schedule one-on-one navigating the library's eResources

Virtual programs and workshops

Which of these services do you think are most important for the community? (you may choose more than one)

Laptop checkout

Longer circulation times

More hotspots

More eResource checkouts allowed at one time

Expanded curb-service hours

Which collection enhancements do you think are most important for the community? (you may choose more than one)

Expanded materials in Spanish and Vietnamese

Materials in languages other than English, Spanish or Vietnamese

More diversity in authors and subjects (may include ethnicity, religion, sexuality, gender identity, etc.).

What languages would you like materials in?

Which 24 hour services would be most useful? (you may choose more than one)

24 hour book and materials vending machines

24 hour laptop vending machines

In what area do you think the library is failing to meet the community's needs?

Is there anything else you would like to tell the library?