

**How did you hear about library services?**

City website

Social media

Key to the City

Community Impact

Pflugerville Pflag

Friend

Realtor

Other

**Which side of 130 do you live on?**

East

West

**How often do you use library materials (virtual and physical materials)**

Very often

Often

Occasionally

Not often

Never

**How well do you think the library is engaging the community during Covid19?**

Poor

Fair

Good

Outstanding

**Have you participated in one of our virtual programs?**

Yes

No

**If yes, which age group did the program target?**

Babies

Toddler through 4 year olds

School age children (5-8 year olds)

Tweens (8-12 year olds)

Teens

Adults

Seniors

All ages

**Which online platform do you prefer for virtual programs?**

Facebook

Youtube

Webex

Other

**How do you prefer to watch virtual programs?**

Live

On demand

**Which of these resources do you think are most important for the community? (you may choose more than one)**

Regularly scheduled reference and information service hours

Regularly scheduled one-on-one resume help

Regularly schedule one-on-one navigating the library's eResources

Virtual programs and workshops

**Which of these services do you think are most important for the community? (you may choose more than one)**

Laptop checkouts available

Longer circulation times

More hotspots available for checkout

More eResource checkouts allowed at one time

Expanded curbside service hours

24 hour book and materials vending machines throughout the community

24 hour laptop vending machines throughout the community

A Library Book Mobile

**Which collection enhancements do you think are most important for the community? (you may choose more than one)**

Expanded materials in Spanish and Vietnamese

More diversity in authors and subjects (may include ethnicity, religion, sexuality, gender identity, etc.).

**What languages other than English would you like more materials in?**

Spanish      Korean      Vietnamese      Gujarati      Urdu      Persian      Other

**In what area(s) do you think the library is failing to meet the community's needs?**

Technology      Outreach      Accessibility      Diversity      Selection      Services      Other

**Is there anything else you would like to tell the library?**