

Number	User	Date Subm	Country	Source URL	Device	Browser	OS	Pflugerville	How did yo	Which side	How well d	Have you p	If yes, whic	Which onlin	How do you prefer to watch virtual
1	00000000	2020-08-13	United Stat	/	desktop				Social medi	West	Outstandin	Yes	Adults	Facebook	On Demand
2	00000000	2020-08-13	United Stat	/	desktop			Pflugerville	East		Outstandin	Yes	All ages	Webex	On Demand
3	00000000	2020-08-13	United Stat	/	desktop				Social medi	West	Outstandin	No	All ages	Webex	On Demand
4	00000000	2020-08-13	United Stat	/	desktop				Social medi	East	Outstandin	Yes	Tweens (8-	Webex	On Demand
5	00000000	2020-08-13	United Stat	/	desktop				City websit	West	Outstandin	No	Seniors (55	Webex	On Demand
6	00000000	2020-08-13	United Stat	/	desktop				Social medi	West	Outstandin	Yes	Adults	YouTube	On Demand
7	00000000	2020-08-13	United Stat	/	desktop				Social medi	East	Good	No	All ages	YouTube	On Demand
8	00000000	2020-08-13	United Stat	/	desktop				City websit	East	Good	Yes	Adults	Other (plea	On Demand
9	00000000	2020-08-13	United Stat	/	desktop				Social medi	East	Good	Yes	Babies	Facebook	On Demand
10	00000000	2020-08-13	United Stat	/	desktop				Social medi	West	Outstandin	No	All ages	Facebook	On Demand
11	00000000	2020-08-13	United Stat	/	desktop				Other (plea	East	Fair	No	Adults	Webex	On Demand
12	00000000	2020-08-14	United Stat	/	desktop				Social medi	West	Good	No	All ages	Facebook	On Demand
13	00000000	2020-08-14	United Stat	/	desktop				Friend	West	Good	Yes	Adults	YouTube	On Demand
14	00000000	2020-08-14	United Stat	/	desktop				Other (plea	West	Outstandin	Yes	Adults	YouTube	On Demand
15	00000000	2020-08-14	United Stat	/	desktop				City websit	West	Outstandin	Yes	Adults	Facebook	On Demand
16	00000000	2020-08-14	United Stat	/	desktop				Social medi	West	Outstandin	Yes	Tweens (8-	Facebook	On Demand
17	00000000	2020-08-14	United Stat	/	desktop				Social medi	West	Outstandin	Yes	School-age	Facebook	Live
18	00000000	2020-08-14	United Stat	/	desktop				Pflugerville	West	Outstandin	Yes	School-age	Facebook	On Demand
19	00000000	2020-08-14	United Stat	/	desktop				Social medi	West	Outstandin	Yes	Adults	Facebook	On Demand
20	00000000	2020-08-14	United Stat	/	desktop				Social medi	East	Outstandin	No	All ages	Other (plea	On Demand
21	00000000	2020-08-14	United Stat	/	desktop				Social medi	East	Outstandin	Yes	Teens (13-	Other (plea	Live
22	00000000	2020-08-14	United Stat	/	desktop				Social medi	East	Outstandin	No	All ages	Other (plea	Live
23	00000000	2020-08-14	United Stat	/	desktop				Pflugerville	East	Outstandin	No	Adults	Facebook	On Demand
24	00000000	2020-08-14	United Stat	/	desktop				Social medi	West	Outstandin	Yes	Adults	YouTube	On Demand
25	00000000	2020-08-14	United Stat	/	desktop				Other (plea	East	Good	No	All ages	YouTube	On Demand
26	00000000	2020-08-17	United Stat	/	desktop				Social medi	East	Outstandin	Yes	Tweens (8-	Facebook	On Demand
27	00000000	2020-08-18	United Stat	/	desktop				Social medi	West	Outstandin	No	Adults	Facebook	On Demand
28	00000000	2020-08-22	United Stat	/	desktop				Social medi	West	Outstandin	Yes	Adults	Facebook	On Demand
29	00000000	2020-08-27	United Stat	/	phone	Mobile Saf	iOS 13.6.1		Key to the	West	Outstandin	No	All ages	YouTube	On Demand
30	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 85	Windows 1		Key to the	East	Good	No	All ages	YouTube	On Demand
31	00000000	2020-09-04	United Stat	https://sur	phone	Chrome M	Android		Key to the	West	Good	No			
32	00000000	2020-09-04	United Stat	https://sur	phone	Chrome M	Android		Social medi	West					
33	00000000	2020-09-04	United Stat	https://sur	desktop	Safari 13.1	Mac OS X 1		City websit	East	Outstandin	Yes	Adults	YouTube	On Demand
34	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 84	Windows 1		Key to the	West	Good	No	All ages	Other (plea	Live
35	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 84	Mac OS X 1		Key to the	East	Good	No	All ages	Other (plea	On Demand
36	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 85	Windows 1		Key to the	West	Poor	No	All ages	Webex	On Demand
37	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 85	Windows 1		Key to the	East	Fair	No	School-age	Facebook	On Demand
38	00000000	2020-09-04	United Stat	https://sur	phone	Chrome M	iOS 13.6		Social medi	East	Good	No	School-age	Facebook	On Demand
39	00000000	2020-09-04	United Stat	https://sur	desktop	Safari 9.1.3	Mac OS X 1		Key to the	West	Outstandin	No	Seniors (55		
40	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 84	Windows 1		Key to the	West	Good	No	All ages	Other (plea	On Demand
41	00000000	2020-09-04	United Stat	https://sur	phone	Samsung I	Android		Key to the	East	Good	No			
42	00000000	2020-09-04	United Stat	https://sur	phone	Mobile Saf	iOS 12.4.1		Key to the	West	Good	Yes	Toddlers (t	YouTube	On Demand
43	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 85	Windows 1		Social medi	West	Outstandin	Yes	Adults	Webex	Live
44	00000000	2020-09-04	United Stat	https://sur	phone	Mobile Saf	iOS 13.6.1		Other (plea	West	Outstandin	Yes	School-age	Facebook	Live
45	00000000	2020-09-04	United Stat	https://sur	desktop	Chrome 80	Windows 7		Friend	East	Outstandin	Yes	Adults	YouTube	On Demand
46	00000000	2020-09-04	United Stat	https://sur	phone	Mobile Saf	iOS 13.6.1		City websit	East	Fair	No	All ages	Facebook	On Demand

In what are Is there anything else you would like to tell the library?

Other (plea

Technology

Selection

Selection

Other (plea The P'ville library is the absolute best!!!

Accessibilit

Outreach

Accessibilit How can we help? How can we volunteer? Please let us know.

Other (plea

Other (plea

Selection Your survey is broken. It is requiring an answer for every question, even the one that starts “if Yes” on previous question - I answered no C

Selection

Other (plea

Services Classes that fill up quickly should be offered again

Other (plea Pflugerville Library has transitioned very well to virtual programming. I love all the events for kids and the programs for adults have been g

Other (plea When users arrive, would you accept text to library to indicate themselves and what they are going to pickup?

Other (plea I miss taking my toddler here!!! I love your FB updates. I had a hard time with the Internet in the parking lot when I needed it. It was conne

Outreach

Selection I’m very impressed with all you all are doing!

Other (plea Seriously y'all are doing great all things considered and better than other branches around you I frequent. I love all libraries especially your

Accessibilit

Other (plea

Accessibilit Outstanding library staff who work in a beautiful, clean library.

Selection Y’all are doing a great job! Thank you for continuing to service the community in this crazy time!

Accessibilit Please be available day time hours seven days a week.

Outreach

Accessibilit

Selection

Diversity The staff has done an amazing job with curbside service and it is greatly appreciated. Thank you!!!!

Other (plea I love the adult virtual craft projects. It’s fun that there are more options other than just painting. It’s nice to be able to pick up kit to do w

Other (plea

Other (plea The library staff has been so helpful and polite. We love checking out books for our emergent reader and definitely feel the absence when

Services Why yes there is. The inability to access the library during this pandemic has severely impacted my use of the library and where the library

Accessibilit

Other (plea As mentioned previously. I am limited to just five books to be put on hold but three of those slots are taken with Reserves (that have beer

Other (plea I wish we could check out more books at a time. 5 books at a time for my toddlers is done in one day and we really don’t have time to go t

Other (plea All things considered, you are all doing a great job.

Other (plea Thank you!!!

Other (plea Thank you! Thank you for your passion and care for this community.

Services

On previous question but was forced to choose one anyway. You should always have a None or N/A option.

great and easy to follow. Keep up the fantastic work you are doing. We appreciate everything you're doing for the community.

ected but very slow and I couldn't get out of my car to get closer (toddler asleep). I love your selection of board books in Spanish. Other languages would be great, too.

s (heck I even wrote an article about it lol) so keep on keeping on. You're one of the beacons in this otherwise dark situation.

nen able rather than a designated time, date and location. Doing the home crafts is great to be able do something different and creative. Also, I'm able to incorporate my husband to do them depending on his work schedule. Nice to do those tl

the library is closed! Thank you for figuring out ways to serve our community during this unprecedented time! We would appreciate being allowed to check out more than five items at one time. Additionally, several books we have returned
ranks in important and vital community services. You don't get COVID-19 from books. Books can easily be a form of not only entertainment for individuals and families, but they can also provide education for all members of our community. Th

n on request since May). Therefore, I can really only check out two books at a time. Yet, in person the limit to check out was much higher. Since I have more time at home, there are more books that I wouldn't mind reading or checking out for

o the library more than once a week. I also wish there were more book lists from the library for children's book recommendations. It's really frustrating not being able to browse to see how many words on a page and what grade level children's

things together.

are still showing checked out, even after the 7-day quarantine.

ie fact that the library has been closed for 6 months has negatively impacted Pflugerville. Taxpayers should be able to use the services that they pay for. If taxpayers can't use the services they pay for, why have those services? Or why continue

school projects but I am currently limited to just two (Since I don't want to give up my place in line for the Reserve slots). Then if I return the two books, I must wait awhile to have them go through quarantine and be removed from my accoun

s books are aimed for and what style the book is. I know where to find that information online, it's just VERY time consuming to choose books for toddlers right now and we've had a few misses with books that are a little to young or a little too

to support those services? I can tell you that my family has returned to purchasing books instead of waiting for the library to re-open. Why should we return to the library?

t to free up a slot to check out again. If this is how things will be for awhile, I think limits need to be increased. I have also moved more towards ebooks but again, if anything is on hold (with some wait list taking several weeks), I can only check old.

◀ out a very limited amount at one time.

47	00000000	2020-09-04	United Stat	https://sur/desktop	Firefox 80.0	Windows 7	Key to the	East	Good	Yes	Adults	Facebook	On Demand
48	00000000	2020-09-04	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	Other (plea	West	Outstandin	Yes	Seniors (55	YouTube	On Demand
49	00000000	2020-09-04	United Stat	https://sur/phone	Chrome Mr	Android	Key to the	East	Outstandin	No			
50	00000000	2020-09-04	United Stat	https://sur/desktop	Firefox 80.0	Windows 7	Other (plea	West	Outstandin	Yes	Adults	YouTube	On Demand
51	00000000	2020-09-04	United Stat	https://sur/desktop	Chrome 85	Mac OS X 1	City websit	East	Poor	No	All ages		
52	00000000	2020-09-05	United Stat	https://sur/phone	Chrome Mr	iOS 13.6	Key to the	West	Outstandin	No	Adults	Facebook	On Demand
53	00000000	2020-09-05	United Stat	https://sur/desktop	Firefox 80.0	Mac OS X 1	Other (plea	West	Good	Yes	All ages	Other (plea	Live
54	00000000	2020-09-05	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	City websit						
55	00000000	2020-09-05	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	Social medi	West	Outstandin	Yes	Adults	YouTube	On Demand
56	00000000	2020-09-05	United Stat	https://sur/desktop	Chrome 84	Mac OS X 1	City websit	East	Good	No	All ages		
57	00000000	2020-09-05	United Stat	https://sur/desktop	Chrome 84	Windows 1	Other (plea	East	Good	No	Seniors (55	YouTube	On Demand
58	00000000	2020-09-05	United Stat	https://sur/phone	Chrome Mr	Android	Other (plea	East	Good	Yes	All ages	Facebook	On Demand
59	00000000	2020-09-05	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	Friend	West	Fair	No	Seniors (55	Other (plea	On Demand
60	00000000	2020-09-06	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	Key to the	West	Outstandin	No			
61	00000000	2020-09-06	United Stat	https://sur/desktop	Chrome 85	Windows 1	Key to the	East	Outstandin	No	Seniors (55	Other (plea	Live
62	00000000	2020-09-07	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	City websit	East	Good	No	Adults		
63	00000000	2020-09-07	United Stat	https://sur/desktop	Safari 13.1.	Mac OS X 1	Social medi	East	Good	No	Seniors (55	Facebook	On Demand
64	00000000	2020-09-07	United Stat	https://sur/phone	Chrome Mr	Android	Key to the	West	Good	No	Teens (13-1	YouTube	On Demand
65	00000000	2020-09-07	United Stat	https://sur/phone	Chrome Mr	Android	City websit	East	Good	No	All ages	Facebook	On Demand
66	00000000	2020-09-09	United Stat	https://sur/desktop	Chrome 85	Windows 1	Key to the	East	Good	No	All ages	Facebook	On Demand
67	00000000	2020-09-09	United Stat	https://sur/phone	Chrome Mr	Android	Social medi						
68	00000000	2020-09-11	United Stat	https://sur/desktop	Chrome 85	Windows 1	City websit	West	Good	No	Seniors (55	Facebook	On Demand
69	00000000	2020-09-11	United Stat	https://sur/phone	Mobile Safari	iOS 13.7	Friend	East	Good	No	Teens (13-1	Facebook	On Demand
70	00000000	2020-09-11	United Stat	https://sur/phone	Mobile Safari	iOS 14.0	Friend	West	Poor	Yes	Adults	Webex	Live
71	00000000	2020-09-11	United Stat	https://sur/desktop	Opera 70.0	Windows 1	Key to the	West	Outstandin	Yes	Seniors (55	YouTube	On Demand
72	00000000	2020-09-11	United Stat	https://sur/phone	Mobile Safari	iOS 13.7	Friend	West					
73	00000000	2020-09-11	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	Social medi	West	Good	No	All ages	YouTube	On Demand
74	00000000	2020-09-11	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	City websit	West	Fair	No	All ages	Other (plea	Live
75	00000000	2020-09-11	United Stat	https://sur/desktop	Safari 13.1	Mac OS X 1	Social medi	West	Fair	No	All ages	Facebook	Live
76	00000000	2020-09-11	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	City websit	East	Outstandin	Yes	Toddlers (t	Facebook	On Demand
77	00000000	2020-09-11	United Stat	https://sur/desktop	Firefox 80.0	Windows 1	Pflugerville	West	Good	Yes	Seniors (55	Facebook	Live
78	00000000	2020-09-11	United Stat	https://sur/phone	Chrome Mr	Android	Key to the	West	Poor	No	All ages	Facebook	On Demand
79	00000000	2020-09-11	United Stat	https://sur/tablet	Mobile Safari	iOS 12.4.8	Key to the	West	Outstandin	No	Seniors (55	YouTube	On Demand
80	00000000	2020-09-11	United Stat	https://sur/desktop	Chrome 85	Windows 1	Key to the	West	Outstandin	No	All ages	Other (plea	On Demand
81	00000000	2020-09-11	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	Key to the	East	Outstandin	Yes	Adults		
82	00000000	2020-09-12	United Stat	https://sur/desktop	Safari 13.1.	Mac OS X 1	Key to the	East	Fair	No	All ages	YouTube	On Demand
83	00000000	2020-09-12	United Stat	https://sur/phone	Mobile Safari	iOS 13.7	City websit	West	Outstandin	Yes	All ages	YouTube	On Demand
84	00000000	2020-09-12	United Stat	https://sur/desktop	Firefox 80.0	Windows 1	Community	East	Fair	No	Tweens (8-	Other (plea	On Demand
85	00000000	2020-09-14	United Stat	https://sur/phone	Facebook 2	Android	Friend	West	Good	No	All ages	Facebook	On Demand
86	00000000	2020-09-14	United Stat	https://sur/phone	Mobile Safari	iOS 13.6.1	Social medi	West	Outstandin	Yes	Toddlers (t	YouTube	On Demand
87	00000000	2020-09-14	United Stat	https://sur/phone	Mobile Safari	iOS 12.4.8	Social medi	East	Outstandin	Yes	Adults	YouTube	On Demand
88	00000000	2020-09-14	United Stat	https://sur/phone	Mobile Safari	iOS 13.7	Social medi	West	Good	Yes	School-age	YouTube	On Demand
89	00000000	2020-09-14	United Stat	https://sur/desktop	Chrome 83	Chrome OS	Social medi	East	Outstandin	Yes	Adults	YouTube	On Demand
90	00000000	2020-09-14	United Stat	https://sur/phone	Mobile Safari	iOS 13.7	Social medi	West	Outstandin	Yes	Adults	YouTube	On Demand
91	00000000	2020-09-14	United Stat	https://sur/phone	Facebook 2	Android 8.0	Social medi	West	Good	Yes	Adults	Facebook	On Demand
92	00000000	2020-09-14	United Stat	https://sur/desktop	Chrome 85	Windows 1	Other (plea	West	Outstandin	Yes	Seniors (55	YouTube	On Demand
93	00000000	2020-09-14	United Stat	https://sur/phone	Chrome Mr	Android	Social medi	West	Good	No	All ages	Facebook	On Demand

	Other (please specify) - Other (please specify) - Really enjoyed the Summer Reading Program. You did a very good job under difficult conditions
	Other (please specify) - You are doing a great job under difficult circumstances. Thank you
	Selection Other (please specify) - Thank you for being a second home to my children, especially when we had nothing. We knew we could count on you for books, as well as a wide range of fun
	Other (please specify) - Thank you for offering curbside checkout. Between physical books and digital books on Overdrive, we've had lots to occupy our family over
Gujarati	Accessibility I know it's hard to stay open right now, but it's also hard to remember if the hours have changed, and can I get to curbside, before it's too late?
Gujarati	Selection I am a huge fan of mysteries. It's a very popular genre and there are many superb series which aren't are very poorly represented in the online selection. And
Korean	Other (please specify) - Nope I love my Hoopla subscription through the library!
Korean	Accessibility
Other (please specify)	
Other (please specify) - ??	
Other (please specify) - Anything related to Afrikkans.	
Other (please specify) - Braille	Selection I don't understand why books are quarantined for 7 days when most places it is 3-4 days. Is it that much extra work to wipe down the book jackets after 4 days?
Other (please specify) - Cantonese	Outreach
Other (please specify) - Chinese	Technology
Other (please specify) - English	
Other (please specify) - French	Selection I really appreciate the curbside services that you are providing. Thanks so much!
Other (please specify) - French	
Other (please specify) - German	Accessibility Open up an service the community now or loose funding.
Other (please specify) - Hindi	Other (please specify) -
Other (please specify) - Hindi, Telugu	
Other (please specify) - I do not have a preference. I had to select an option in order to get the	
Other (please specify) - I HAVE to leave a response, but I don't actually read anything in other Services	Please open
Other (please specify) - I leave that decision to the majority; English is all I need.	
Other (please specify) - I really don't know, but had to put something in to move forward, sorry	Other (please specify) - Thank you! Thank you!
Other (please specify) - I'm happy with the selection	Accessibility Please consider letting us make an appointment to check out materials.
Other (please specify) - Indonesian	Selection
Other (please specify) - Italian	Other (please specify) - Great job everyone!
Other (please specify) - Klingon	
Other (please specify) - Large Print	
Other (please specify) - My family and I don't speak or ready any of these languages (yet). I just	Accessibility
Other (please specify) - N/A	Outreach You all are amazing!
Other (please specify) - N/A	
Other (please specify) - N/a	Selection
Other (please specify) - N/A	Other (please specify) - Thank you for continuing curbside service and children's programs, we are so happy to have them available!
Other (please specify) - n/a	Selection More ebooks instead of physical books in future please. Easier to access and return, even before COVID. Most people can read on phone, I
Other (please specify) - Na	Accessibility
Other (please specify) - NA	Other (please specify) - Thank you!
Other (please specify) - NA	Other (please specify) - You are wonderful!!
Other (please specify) - No opinion	Outreach
Other (please specify) - None	Other (please specify) - You are all awesome. Every single one of you.
Other (please specify) - None	Outreach

s, as well as a wide range of fun events--excellent artsy and STEM programs. I knew my kids would learn something new in a very safe environment. We have spent hours at a time there, from toddlers to teens (Love the exclusivity of the teen section!). It takes a village and y

r the past few months

late. Difficult to bring books back on time with the weird hours.

online selection . And the lightweight, "cute" themes are over-represented. I have read so many of the more decent ones that I'm struggling to find good ones, even using the waitlist feature.

own the book jackets after 4 days so they are available for others? I also disagree that curbside services should be discontinued during stage 4. There is no human contact with patrons within 6ft when delivering the books.

laptop, even if they don't have a kindle or ipad. That said, we are grateful for curbside pickup to access the materials library only has physically. I like to read series of fiction books from an author I discover (like binging TV seasons!) but library often does not have

ection!). It takes a village and you certainly were there for them, for us! You are the heart of Pflugerville.

but library often does not have complete series. Would be nice to keep up purchasing series that library has some of already. I love the library programs and outreach, and the craft or educational programs before COVID (and that you are trying to do some virtually with kit p

g to do some virtually with kit pickups now). Keep doing a great job!

94	00000000	2020-09-14	United Stat	https://sur phone	Mobile Saf: iOS 13.7	Social medi East	Outstandin No	Adults	Facebook	On Demand
95	00000000	2020-09-14	United Stat	https://sur phone	Mobile Saf: iOS 13.6.1	Social medi				
96	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Social medi East	Outstandin Yes	Toddlers (t	Facebook	On Demand
97	00000000	2020-09-14	United Stat	https://sur desktop	Firefox 80.0 Windows 1	Community West	Outstandin Yes	Teens (13-1	Webex	Live
98	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Social medi West	Good No	Seniors (55	Facebook	On Demand
99	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Other (plea East				
100	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	City websit West	Outstandin Yes			
101	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Social medi West	Outstandin Yes	Adults	YouTube	On Demand
102	00000000	2020-09-14	United Stat	https://sur phone	Mobile Saf: iOS 13.7	City websit East	Outstandin No	Adults	Facebook	On Demand
103	00000000	2020-09-14	United Stat	https://sur phone	Chrome Mr Android	Other (plea East	Good Yes	Adults	YouTube	On Demand
104	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	City websit West	Poor No	All ages	Facebook	On Demand
105	00000000	2020-09-14	United Stat	https://sur phone	Mobile Saf: iOS 13.7	Social medi				
106	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Friend West	Outstandin Yes	All ages	Facebook	On Demand
107	00000000	2020-09-14	United Stat	https://sur phone	Mobile Saf: iOS 13.6	Social medi West	Outstandin Yes	Seniors (55	Facebook	On Demand
108	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Other (plea East	Good No			
109	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Social medi				
110	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Social medi West	Outstandin Yes	Adults	Facebook	On Demand
111	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Social medi				
112	00000000	2020-09-14	United Stat	https://sur phone	Facebook 2 Android	Social medi East	Outstandin Yes	Adults	YouTube	On Demand
113	00000000	2020-09-15	United Stat	https://sur phone	Facebook 2 Android	City websit West	Outstandin No	Adults	YouTube	On Demand
114	00000000	2020-09-15	United Stat	https://sur phone	Chrome Mr Android	Social medi West	Fair No	School-age	Facebook	On Demand
115	00000000	2020-09-15	United Stat	https://sur phone	Facebook 2 Android	Social medi West	Good No	All ages	YouTube	On Demand
116	00000000	2020-09-15	United Stat	https://sur phone	Facebook 2 Android 8.0	Friend East	Outstandin Yes	All ages	YouTube	On Demand
117	00000000	2020-09-15	United Stat	https://sur phone	Facebook 2 Android	Social medi West	Good Yes	Toddlers (t	Facebook	On Demand
118	00000000	2020-09-15	United Stat	https://sur phone	Facebook 2 Android	Friend West	Outstandin Yes	Adults	YouTube	On Demand
119	00000000	2020-09-15	United Stat	https://sur phone	Facebook 2 Android	Other (plea West	Outstandin Yes	Teens (13-1	Webex	
120	00000000	2020-09-15	United Stat	https://sur phone	Samsung Ir Android	Social medi East	Good No	Tweens (8-	YouTube	On Demand
121	00000000	2020-09-15	United Stat	https://sur phone	Chrome Mr Android	Other (plea East	Poor No			
122	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 85 Mac OS X 1	Social medi East	Good Yes	School-age	Facebook	On Demand
123	00000000	2020-09-15	United Stat	https://sur phone	Chrome Mr Android 6.0	City websit East	Good No	Babies	Webex	Live
124	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 85 Windows 1	Other (plea East	Fair No	Adults	Other (plea	On Demand
125	00000000	2020-09-15	United Stat	https://sur phone	Mobile Saf: iOS 13.7	Pflugerville East	Fair No	Tweens (8-	YouTube	Live
126	00000000	2020-09-15	United Stat	https://sur phone	Chrome Mr Android	Other (plea East	Good No			
127	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 85 Windows 7	Other (plea East	Fair No	All ages	YouTube	On Demand
128	00000000	2020-09-15	United Stat	https://sur desktop	Firefox 80.0 Mac OS X 1	City websit				
129	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 85 Windows 1	Other (plea East	Fair No	All ages	YouTube	On Demand
130	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 85 Windows 1	Community East	Good No	All ages	Facebook	On Demand
131	00000000	2020-09-15	United Stat	https://sur phone	Chrome Mr Android	Social medi East	Fair No			
132	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 85 Windows 1	Social medi East	Outstandin No	All ages	Facebook	On Demand
133	00000000	2020-09-15	United Stat	https://sur phone	Mobile Saf: iOS 14.0	Other (plea East	Good No	Adults	YouTube	On Demand
134	00000000	2020-09-15	United Stat	https://sur phone	Mobile Saf: iOS 13.7	City websit East	Fair No	Tweens (8-	Other (plea	On Demand
135	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 84 Windows 1	City websit East	Good No			
136	00000000	2020-09-15	United Stat	https://sur phone	Chrome Mr Android	Friend East	Good Yes	Toddlers (t	YouTube	On Demand
137	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 85 Windows 1	Key to the East	Fair No	School-age	Webex	Live
138	00000000	2020-09-15	United Stat	https://sur desktop	Safari 13.1. Mac OS X 1	Other (plea East	Fair No	Toddlers (t	Other (plea	On Demand
139	00000000	2020-09-15	United Stat	https://sur desktop	Chrome 84 Windows 1	Other (plea East	Poor No	All ages	YouTube	On Demand
140	00000000	2020-09-15	United Stat	https://sur phone	Chrome Mr Android 7.1	City websit East	Good No	Adults	YouTube	On Demand

fact. Now follow you on Facebook and I love the curbside hours, the outdoor seating, etc. Frankly I wish the RR library would copy some of your best practices.

unds awesome!!

rogramming in that you have to keep track of multiple time slots -- sign up time, material pick up time and instructional time -- and the slots are super limited, which is leading to disappointment. Again, I recognize the constraints and that you d
was known about COVID but closing down curbside later when transmission through touch is low seemed overly cautious and the library is a vital service for the community

oks.

ses!

HOA) to reach out to people. When I do check out ebooks I usually don't read them fast enough before they are checked back in.

eel overwhelming. You provide both a excellent escapes and a way to find historical context that helps put current events into perspective.
ces available when Pflugerville library was shut down, and that was disappointing. I have not used the library much recently to see if availability of the Pf library has improved.

move on. Also, I'd really like to go TO the library. I don't have a problem with mixing with other people since I already had the corona virus and survived to tell about it. If you have any programs going on now, I'm not hearing about them, exce

don't have a huge budget. But maybe there are some better ideas for making this process more streamlined and more fair so everyone gets a shot at doing something cool.

Great to hear that the ComCon will be virtual this year. Thank you for this opportunity to fill out this survey.

141	00000000	2020-09-15	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	Social medi	East	Good	No	Adults	YouTube	On Demand
142	00000000	2020-09-15	United Stat	https://sur	phone	Samsung Ir	Android	Social medi	East	Fair	No	School-age	YouTube	On Demand
143	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	Friend	East	Good	No	Adults	Other (plea	Live
144	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Community	East	Fair	No	All ages	Webex	On Demand
145	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	Other (plea	East	Fair	No	All ages	Facebook	Live
146	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	Friend	East	Good	No	All ages	YouTube	On Demand
147	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	City websit						
148	00000000	2020-09-15	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	Social medi	East	Fair	Yes	Tweens (8-	Facebook	On Demand
149	00000000	2020-09-15	United Stat	https://sur	tablet	Mobile Saf	iOS 13.7	City websit	East	Poor	No	All ages	Webex	On Demand
150	00000000	2020-09-15	United Stat	https://sur	phone	Mobile Saf	iOS 13.1.1	Social medi	East	Outstandin	Yes	Toddlers (t	Facebook	On Demand
151	00000000	2020-09-15	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	City websit	East	Poor	No	All ages	Webex	On Demand
152	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Mac OS X 1	Other (plea	East	Good	Yes	Toddlers (t	Other (plea	On Demand
153	00000000	2020-09-15	United Stat	https://sur	tablet	Facebook 2	Android 5.1	Social medi	West	Outstandin	Yes	Adults	YouTube	On Demand
154	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	Social medi	East	Good	No			
155	00000000	2020-09-15	United Stat	https://sur	desktop	Edge 18.19	Windows 1	Key to the	East					
156	00000000	2020-09-15	United Stat	https://sur	phone	Mobile Saf	iOS 13.4.1	Key to the	East	Poor	No	All ages	Facebook	On Demand
157	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Community	East					
158	00000000	2020-09-15	United Stat	https://sur	desktop	IE 11.0	Windows 1	Community	East	Good	No	All ages	Facebook	On Demand
159	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	City websit	West	Poor	No	Tweens (8-	YouTube	Live
160	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	Other (plea	East	Good	No	Adults		
161	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Mac OS X 1	City websit	West	Good	No	School-age	Webex	On Demand
162	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Other (plea	East	Poor	No	All ages	Other (plea	On Demand
163	00000000	2020-09-15	United Stat	https://sur	phone	Samsung Ir	Android	City websit	East	Good	No	All ages	YouTube	On Demand
164	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Other (plea	East	Good	No	All ages	Other (plea	Live
165	00000000	2020-09-15	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	Social medi	East	Fair	No	All ages	Facebook	
166	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Friend	East	Good	No	All ages		
167	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Other (plea	East	Good				
168	00000000	2020-09-15	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	Social medi	East	Good	No			
169	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Mac OS X 1	Social medi	East	Good	No	Toddlers (t	Facebook	On Demand
170	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Key to the	East	Good	Yes	Adults	YouTube	Live
171	00000000	2020-09-15	United Stat	https://sur	tablet	Mobile Saf	iOS 10.3.4	Other (plea	West	Outstandin	No	Seniors (55	Facebook	Live
172	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Other (plea	East	Outstandin	No	Adults	Other (plea	On Demand
173	00000000	2020-09-15	United Stat	https://sur	phone	Chrome M	Android	Other (plea	East	Good	No	All ages	Facebook	On Demand
174	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Social medi	East	Fair	No	All ages	YouTube	On Demand
175	00000000	2020-09-15	United Stat	https://sur	desktop	Chrome 85	Windows 1	Social medi	West	Outstandin	No	Seniors (55	Other (plea	Live
176	00000000	2020-09-15	United Stat	https://sur	desktop	Safari 13.1.	Mac OS X 1	City websit	East	Good	No			
177	00000000	2020-09-16	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	Other (plea	East	Fair	No	All ages	Webex	On Demand
178	00000000	2020-09-16	United Stat	https://sur	tablet	Chrome M	iOS 13.6	Social medi	East	Outstandin	No	Toddlers (t	YouTube	
179	00000000	2020-09-16	United Stat	https://sur	phone	Mobile Saf	iOS 13.6	Social medi	West	Good	Yes	Adults	Other (plea	On Demand
180	00000000	2020-09-16	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	Social medi	East	Good	No	All ages	Facebook	On Demand
181	00000000	2020-09-16	United Stat	https://sur	phone	Chrome M	iOS 13.7	Community	East					
182	00000000	2020-09-16	United Stat	https://sur	desktop	Firefox 80.	Windows 1	Key to the	West	Fair	No	School-age	Other (plea	Live
183	00000000	2020-09-16	United Stat	https://sur	desktop	Safari 13.1.	Mac OS X 1	Pflugerville	East					
184	00000000	2020-09-16	United Stat	https://sur	desktop	Chrome 85	Windows 1	City websit	East	Fair	No	All ages	Webex	Live
185	00000000	2020-09-16	United Stat	https://sur	desktop	Safari 13.1.	Mac OS X 1	Friend	East	Fair	No	Babies		
186	00000000	2020-09-17	United Stat	https://sur	phone	Mobile Saf	iOS 13.7	Key to the	East	Poor	No	All ages	YouTube	On Demand
187	00000000	2020-09-17	United Stat	https://sur	phone	Mobile Saf	iOS 12.4.1	Other (plea	West	Poor	No	All ages	Webex	On Demand

that 3 of those books weren't available (at curbside pickup)I was then told that I would receive a follow up email when those books were available. That never happened

Is Branch because of the greater availability, but I'd prefer to support local.

or in person browsing. Additionally the limited curbside hours and non user friendly system to reserve and checkout books is frustrating. The Round Rock library reopened weeks ago for in person browsing and the Pflugerville library should do t

in an area with limited available

for check out). Pflugerville has a nice facility but Round Rock has better content.

eping down stress levels!
ot kids or seniors). :)

the same. The closures during COVID and delay in re-opening is not in the best interest of the comminuted and use of tax payer funds.

188 00000000 2020-09-17 United Stat <https://sur-tablet> Mobile Safari iOS 13.7 Key to the East Good No Seniors (55 Webex On Demand

What languages other than English would you like more materials in?

Selection