

Which side of 130 do you live on? 104 74



How well do you think the library is engaging the community during COVID-19?

■ Poor ■ Fair ■ Good ■ Oustanding

Other (please specify) - HOA manager shared with our community Other (please specify) - I am a customer! Other (please specify) - I have not heard anything Other (please specify) - I looked for it

Other (please specify) - I regularly visit the library and lean on-site (Pre-COVID) Other (please specify) - I've been using the library over 10 years

Other (please specify) - Email signed up Other (please specify) - Facebook and Key to the City and library website Other (please specify) - FALCON Pointe community association

Other (please specify) - Friends of the Library, Social Media, City Site

Other (please specify) - I've been there when you used to be open.

Other (please specify) - I'm a teacher.

Other (please specify) - Library website

Other (please specify) - From the library fb page

Other (please specify) - 20+ year resident Other (please specify) - At the library

Other (please specify) - Email from HAO Other (please specify) - Email from HOA

Other (please specify) - HOA

Other (please specify) - City website and Key to the city

Other (please specify) - Known about it for 20 years Other (please specify) - Library website

Other (please specify) - Looked it up Other (please specify) - Looked it up myself. Other (please specify) - Neighborhood email

Other (please specify) - Neighborhood newsletter

Other (please specify) - Pflug library website and City of Pflug emails.

Other (please specify) - Pflugerville Library FaceBook posting Other (please specify) - Physically visit

Other (please specify) - Through the library itself

Other (please specify) - Visited the Library soon after moving to Pflugerville

Other (please specify) - We sought the library out when we moved here years ago.

Other (please specify) - Went looking g for you when I moved here

How well do you think the library is engaging the community during COVID-19?

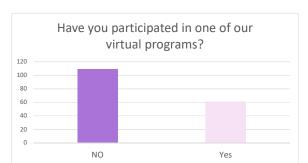


Good

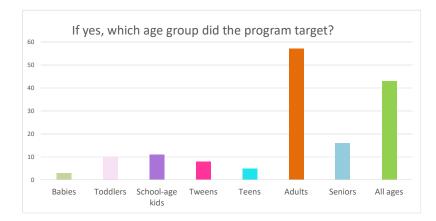


Have you participated in one of our virtual programs?

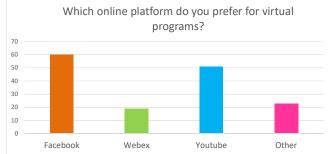
Yes







Which online platform do you prefer for virtual programs? Facebook Webex Youtube Other 60 19 51 23



How do you prefer to watch virtual programs?

Live
On demand
24

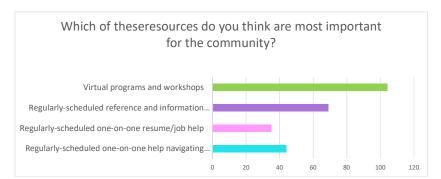
122

How do you prefer to watch virtual programs?

Which of theseresources do you think are most important for the community? (you may choose more than one)

■ Live ■ On demand

Regularly-scheduled one-on-one help navigating the library's Regularly-scheduled one-on-one eResources 44 Regularly-scheduled one-on-one for resume/job help Regularly-scheduled one-on-one information service workshops 15 69 1



Which of these services do you think areMost important for the community? (youMay chooseMore than one)

More eResource checkouts allowed at one time

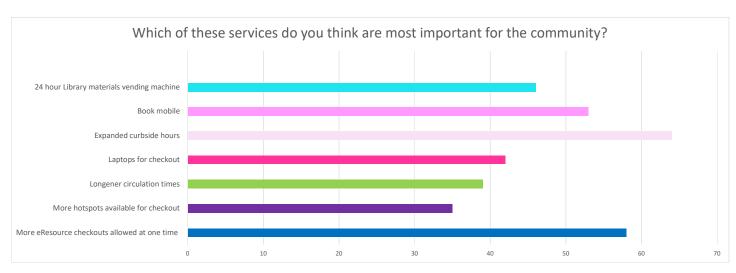
More hotspots available for check: Longener circulation times

58

35

Laptops for checkout Expanded curbside hours Book mobile 42 64

24 hour Library materials vending machine 53 46



Which collection enhancements do you think are most important for the community?

More diversity in authors and subj. Expanded Materials in Spanish and Vietnamese
114
48

Korean

Which collection enhancements do you think are most important for the community?



- More diversity in authors and subjects (may include ethnicity, religion, sexuality, gender identity, etc.).
- Expanded Materials in Spanish and Vietnamese

What languages other than English would you like more Gujurati

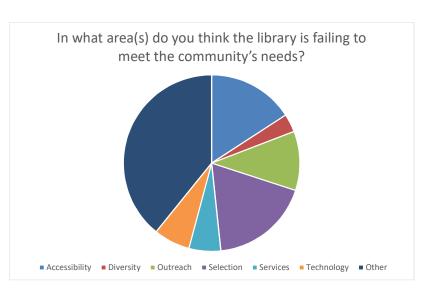
What languages other than English would you like more materials in?								
80								
70 —								
60 —								
50								
10 ——								
10 —								
0 —								
.0								
0								
0	ujurati	Korean	Persian	Spanish	Urdu	Vietnamese	Other or NA	

3 1 73 1 4 46						
Other (please specify) - N/A Other (please specify)	Other (please specify)					
Other (please specify) - N/A Other (please specify) - ??						
Other (please specify) - N/a Other (please specify) - Anything related to Afrikkans.						
Other (please specify) - N/A Other (please specify) - Braille						
Other (please specify) - n/a Other (please specify) - Cantonese						
Other (please specify) - Na Other (please specify) - Chinese						
Other (please specify) - NA Other (please specify) - English						
Other (please specify) - NA Other (please specify) - French						
Other (please specify) - No opinion Other (please specify) - French						
Other (please specify) - None Other (please specify) - German						
Other (please specify) - None Other (please specify) - Hindi						
Other (please specify) - none Other (please specify) - Hindi, Telugu						
Other (please specify) - None Other (please specify) - I do not have a preference. I had to select an option in order to get the 'Next' button to appear.						
Other (please specify) - none Other (please specify) - I HAVE to leave a response, but I don't actually read anything in other languagesso in truth, I personally have no other languages I'd prefer mate	rials in.					
Other (please specify) - none Other (please specify) - I leave that decision to the majority; English is all I need.						
Other (please specify) - None Other (please specify) - I really don't know, but had to put something in to move forward, same with last two questions						
Other (please specify) - None. Other (please specify) - I'm happy with the selection						
Other (please specify) - not applicable to me Other (please specify) - Indonesian						
Other (please specify) - Only English, but like so many Other (please specify) - Italian						
Other (please specify) - Portuguese Other (please specify) - Klingon						
Other (please specify) - Spanish & Vietnamese (it wo Other (please specify) - Large Print						
Other (please specify) - Whatever the community ner Other (please specify) - My family and I don't speak or ready any of these languages (yet). I just couldn't move to the next question without making a choice.						
Other (please specify) - Whatever you can afford.						

Other (please specify) - Wow your forcing your agenda with the questions, way to go. It's clear you really don't care about what people want. I am sure you will see your confirmation bias as designed Other (please specify) - You need a N/A or doesn't apply response to these questions. Your survey needs work to be valid.



Other (please specify) - None Other (please specify) - None! Other (please specify) - None!



Other (please specify) - The fact that you consider th Other (please specify) - None, I feelLikeeveryone is doinga great job. Other (please specify) - Again, no thought, but couldr Other (please specify) - None, I think you guys are doing great and anywhere that is Lacking you seem to be actively targeting Other (please specify) - Book guidance for kids

Other (please specify) - None. TheLibrary services are outstanding and accommodating! Other (please specify) - Can't think of any. You are d Other (please specify) - Nope, It'saLibrary that I am always proud of toLet others know Other (please specify) - Checking out books. More ite Other (please specify) - Not failing at all! BestLibraryever Other (please specify) - Christianresources Other (please specify) - Not sire Other (please specify) - Don't know Other (please specify) - nothing, I think you are doing great. ILove that you are helping with jobs, Laptops, wifi, curbside checkout, and community support. Other (please specify) - I cannot go TO theLibrary. It Other (please specify) - Partnerships withLocal businesses Other (please specify) - I do not note any failures Other (please specify) - Selection for toddler and youth books is Limited compared to other Libraries. Other (please specify) - I don't think theLibrary is faili Other (please specify) - Since I can't selectMultiple, Outreach and Selection are tied forMost important. Other (please specify) - I have no constructive criticis Other (please specify) - You can't request newMaterials in thereserves/requests section anymore. We're spendingMore timereading and are finding new books/music that we want to try out without buying but we can't ask that you purchase them anymore. Other (please specify) - I think ourLibrary is doing an Other (please specify) - You're doing great! Other (please specify) - I think withaLotMore time or Other (please specify) -Many programs target children or seniors. I understand this is typical demographic but would be great for "working adult" programs /events too Other (please specify) - i think y'all areMeeting orexc Other (please specify) -really no where are you failing Other (please specify) - I think you are doing very we Other (please specify) -recommendredesign of survey. Other (please specify) - I'maMember of 3 otherLocalLibrary systems. You are doing above and beyond. Other (please specify) - It is difficult to pick out small children's books online and then to only be allowed 5 items in hold totalMayMean you can only check out 1 or 2 books for the whole family (for instance if 3 books are unavailable now but you put them on hold) Other (please specify) - It would be very helpful if we were able to check outMore than five items at one time Other (please specify) - I've beenreally happy with MyLibrary experiences during quarantine Other (please specify) - n/a but that wasn't an option Other (please specify) - NA Other (please specify) - NeedexpandedMaterials in Korean, not Spanish or vietnamese Other (please specify) - None Other (please specify) - None Other (please specify) - None Other (please specify) - none