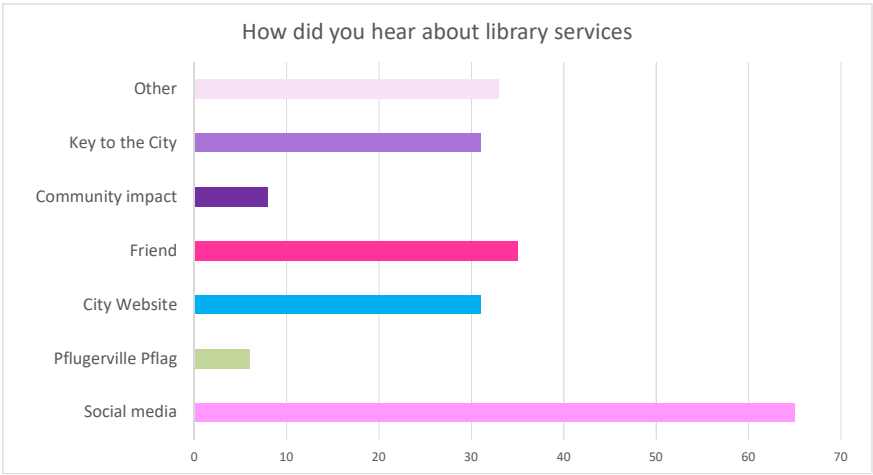
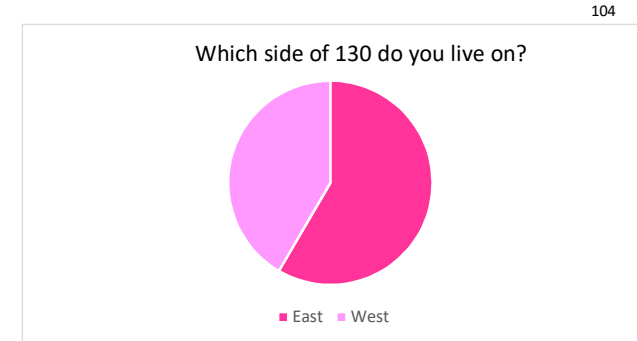


How did you hear about library services?	Social media	Pflugerville Pflag	City Website	Friend	Community impact	Key to the City	Other
	65	6	31	35	8	31	33

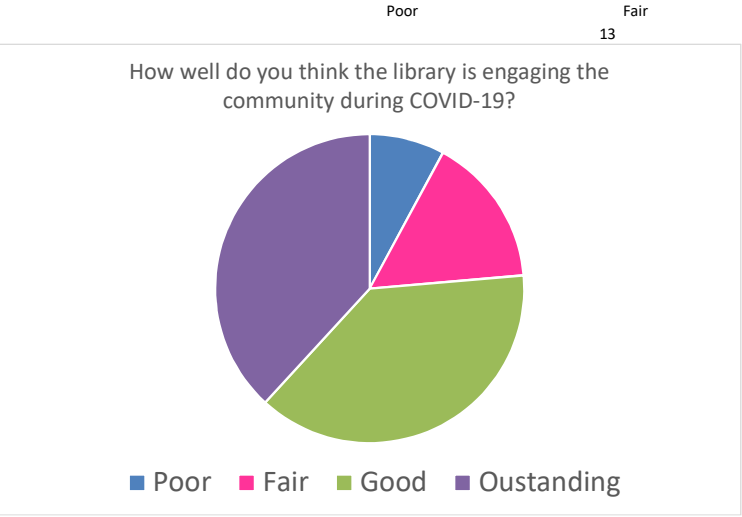


Other (please specify) - 20+ year resident
Other (please specify) - At the library
Other (please specify) - City website and Key to the city
Other (please specify) - Email from HAO
Other (please specify) - Email from HOA
Other (please specify) - Email signed up
Other (please specify) - Facebook and Key to the City and library website
Other (please specify) - FALCON Pointe community association
Other (please specify) - Friends of the Library, Social Media, City Site
Other (please specify) - From the library fb page
Other (please specify) - HOA
Other (please specify) - HOA manager shared with our community
Other (please specify) - I am a customer!
Other (please specify) - I have not heard anything
Other (please specify) - I looked for it
Other (please specify) - I regularly visit the library and lean on-site (Pre-COVID)
Other (please specify) - I've been using the library over 10 years
Other (please specify) - I'm a teacher.
Other (please specify) - I've been there when you used to be open.
Other (please specify) - Known about it for 20 years
Other (please specify) - Library website
Other (please specify) - Library website
Other (please specify) - Looked it up
Other (please specify) - Looked it up myself.
Other (please specify) - Neighborhood email
Other (please specify) - Neighborhood newsletter
Other (please specify) - Pflug library website and City of Pflug emails.
Other (please specify) - Pflugerville Library FaceBook posting
Other (please specify) - Physically visit
Other (please specify) - Through the library itself
Other (please specify) - Visited the Library soon after moving to Pflugerville
Other (please specify) - We sought the library out when we moved here years ago.
Other (please specify) - Went looking g for you when I moved here

Which side of 130 do you live on?

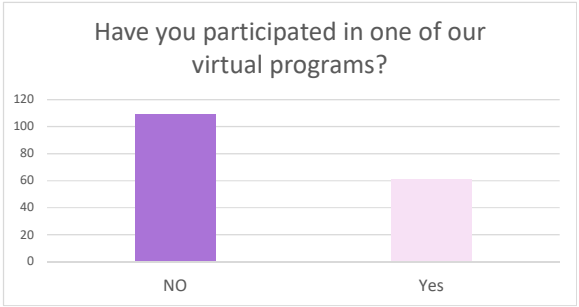


How well do you think the library is engaging the community during COVID-19?



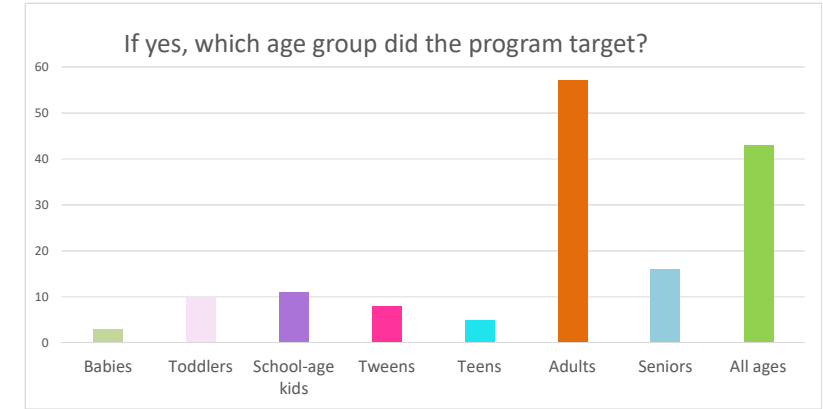
Have you participated in one of our virtual programs?

NO 109 Yes 61



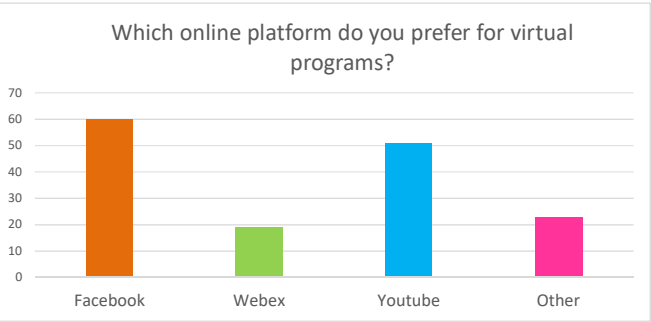
If yes, which age group did the program target?

Babies 3 Toddlers 10 School-age kids 11 Tweens 8 Teens 5 Adults 57 Seniors 16 All ages 43



Which online platform do you prefer for virtual programs?

Facebook 60 Webex 19 Youtube 51 Other 23





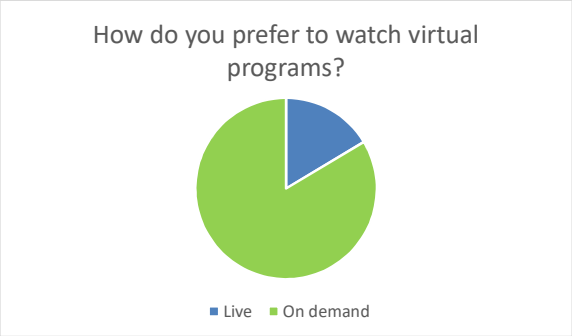
How do you prefer to watch virtual programs?

Live

On demand

24

122



Which of these resources do you think are most important for the community? (you may choose more than one)

Regularly-scheduled one-on-one help navigating the library's eResources

Regularly-scheduled one-on-one resume/job help

Regularly-scheduled reference and information service hours

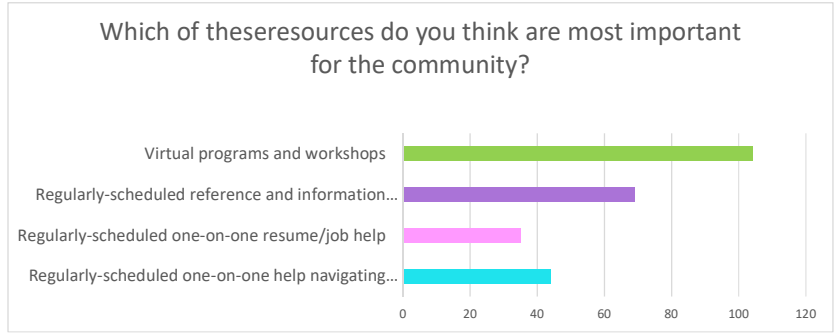
Virtual programs and workshops

44

35

69

104



Which of these services do you think are most important for the community? (you may choose more than one)

More eResource checkouts allowed at one time

More hotspots available for checkout

Longer circulation times

Laptops for checkout

Expanded curbside hours

Book mobile

24 hour Library materials vending machine

58

35

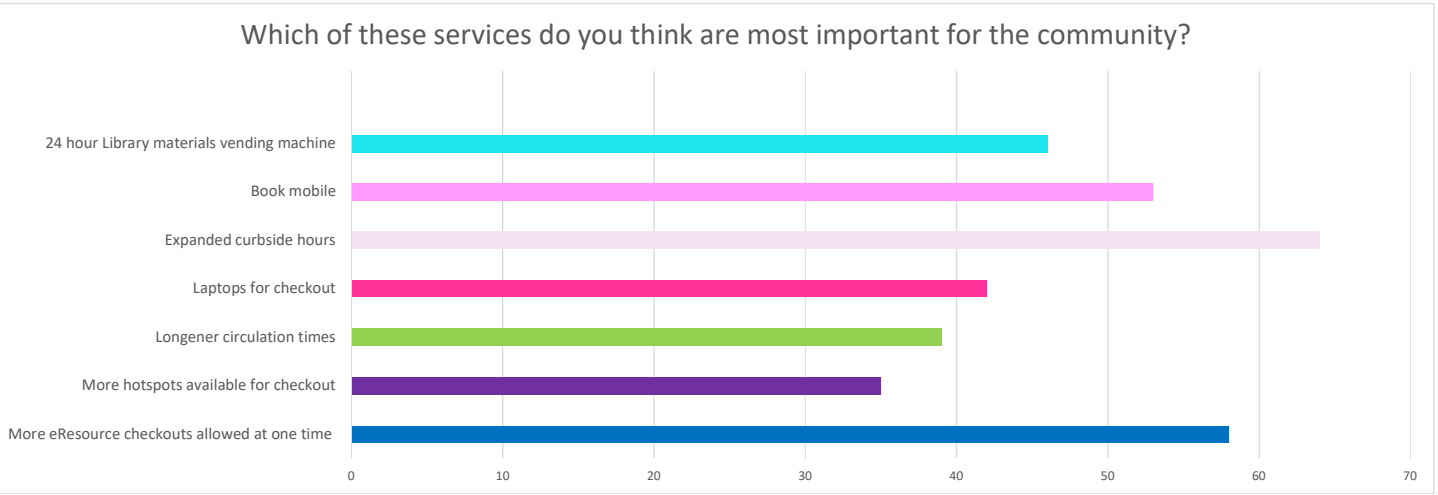
39

42

64

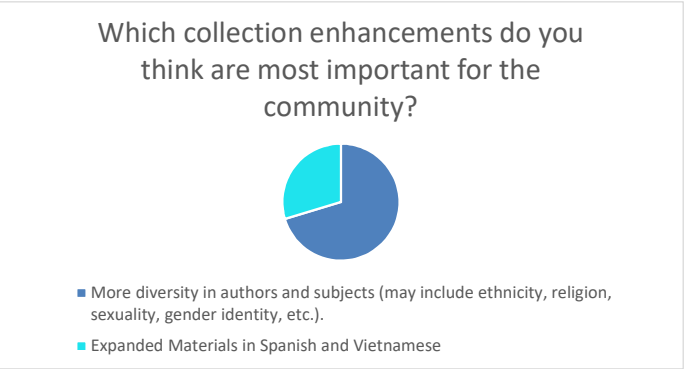
53

46



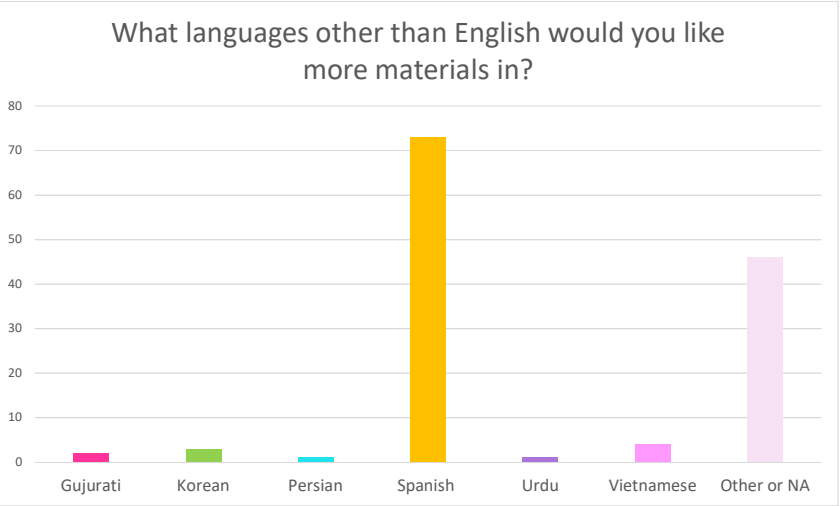
Which collection enhancements do you think are most important for the community?

More diversity in authors and subjects (may include ethnicity, religion, sexuality, gender identity, etc.).	Expanded Materials in Spanish and Vietnamese
114	48



What languages other than English would you like more materials in?

Gujurati	Korean	Persian	Spanish	Urdu	Vietnamese	Other or NA
	2	3	1	73	1	4
						46



Other (please specify) - N/A
Other (please specify) - N/A
Other (please specify) - N/a
Other (please specify) - N/A
Other (please specify) - n/a
Other (please specify) - Na
Other (please specify) - NA
Other (please specify) - NA
Other (please specify) - No opinion
Other (please specify) - None
Other (please specify) - None
Other (please specify) - none
Other (please specify) - None
Other (please specify) - none
Other (please specify) - None
Other (please specify) - None.
Other (please specify) - not applicable to me
Other (please specify) - Only English, but like so many
Other (please specify) - Portuguese
Other (please specify) - Spanish & Vietnamese (it was a mix)
Other (please specify) - Whatever the community needs
Other (please specify) - Whatever you can afford.

Other (please specify)
Other (please specify) - ??
Other (please specify) - Anything related to Afrikkans.
Other (please specify) - Braille
Other (please specify) - Cantonese
Other (please specify) - Chinese
Other (please specify) - English
Other (please specify) - French
Other (please specify) - French
Other (please specify) - German
Other (please specify) - Hindi
Other (please specify) - Hindi, Telugu
Other (please specify) - I do not have a preference. I had to select an option in order to get the 'Next' button to appear.
Other (please specify) - I HAVE to leave a response, but I don't actually read anything in other languages...so in truth, I personally have no other languages I'd prefer materials in.
Other (please specify) - I leave that decision to the majority; English is all I need.
Other (please specify) - I really don't know, but had to put something in to move forward, same with last two questions
Other (please specify) - I'm happy with the selection
Other (please specify) - Indonesian
Other (please specify) - Italian
Other (please specify) - Klingon
Other (please specify) - Large Print
Other (please specify) - My family and I don't speak or read any of these languages (yet). I just couldn't move to the next question without making a choice.

Other (please specify) - Wow your forcing your agenda with the questions, way to go. It's clear you really don't care about what people want. I am sure you will see your confirmation bias as designed
Other (please specify) - You need a N/A or doesn't apply response to these questions. Your survey needs work to be valid.

