



# City of Pflugerville

## Minutes - Final

### Library Board

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Wednesday, November 8, 2017

6:00 PM

1008 W. Pfluger Street, Pflugerville, TX

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#### Regular Meeting

##### Library Board Members:

Robert Spoonemore

Kevin Williams

Jerry Spataro

Deborah Bronson

Marylou Grzybowski

Rosie Riddick

Carl Moore, Jr.

#### 1. Call to Order

Chair Spoonemore called the meeting to order at 6:03 p.m.

Board Members Present: Robert Spoonemore (Chair), Rosie Riddick (Secretary), Deborah Bronson, and Jerry Spataro (Vice Chair). Kevin Williams, Mary Lou Grzybowski and Carl Moore, Jr. were absent.

Staff: Jennifer Coffey – Library Director, Daniel Berra – Assistant Director

#### 2. Citizen Communication

Dawn Janacek was a visitor who observed the meeting.

Director Coffey reported that a patron complained about a book in the juvenile section titled, "How to Catch a Bogle." The patron complaint was based on violence portrayed in the book. Director Coffey explained to the patron that the book has won numerous awards and fits within our collection policy, so it will not be removed. She offered the patron the book challenge form and explained that the patron could take the issue to the Library Board if desired.

The Library Board welcomes public comment on items relevant to the Pflugerville Public

Library. Public comment that is made on an item that is not on the published agenda will only

be heard by the Library Board. No formal action, discussion, deliberation, or comment will be made.

#### 3. Approval of Minutes

- 3A. [2017-6290](#) Discuss and consider action to approve the Library Board regular meeting minutes of October 11, 2017.

Minutes were approved as submitted.

4. **Discuss Only**

- 4A. [2017-6291](#) Report on the Friends of the Library activities.  
**Jennifer Coffey, Library Director**

Director Coffey reported that the Friends of the Library continue to play a valuable role helping with outreach to local schools. The Friends also purchased 10 additional Wi-Fi hotspots to add to our collection and will pay for 2 years of their service. These devices provide access to the internet and patrons can check them out for two weeks. We receive a special deal through a partnership between Tech Soup and a non-profit named Mobile Beacon. Parental permission is required for minors to check out a device. Chair Spoonemore gave credit to the Friends group for the existence of the library.

- 4B. [2017-6293](#) Teen Liaison report.  
**Christian Douglas, Hendrickson High School**  
**Jeremy Ryan, Hendrickson High School**

The teen liaisons were not in attendance.

- 4C. [2017-6292](#) Library Director Report.  
**Jennifer Coffey, Library Director**

Director Coffey reported that there were around 207,000 visits to the library last fiscal year and our numbers for the new fiscal year are already ahead of last year's pace. The Vietnamese collection circulation has dropped due to the difficulty in obtaining new materials. Meeting room use by outside groups is down due to the increase in use by official library programs. Content DM has been reporting inflated numbers for digital archive views and we are waiting for the problem to be corrected. Program highlights from the past month include a presentation on the Ancient Maya, an Adulting 101 presentation that taught life skills, a Legend of Sleepy Hollow storytelling, a Dia de los Muertos program, a Stranger Things Escape Room, and an afterhours Harry Potter Mystery Dinner.

- 4D. [2017-6295](#) Discussion regarding Changing Role of Libraries - Income Inequality  
**Jennifer Coffey, Library Director**

Director Coffey discussed the library trend related to income inequality. This is an issue that is getting worse for some segments of the population. One of the ways we try to address this issue is by reading reports put out annually describing shifts in library services, emergent technologies, and changing patron expectations and needs. Some other ways we are addressing this trend include: our Wi-Fi hotspot lending program, education and career training databases, technology programs, the Pfab Lab, business resources and

coworking in the library, and free space available for meetings. We place a strong emphasis on extending access to and providing training for new technologies.

Vice Chair Spataro asked if we know how successful we are in providing services to the group of patrons most affected by income inequality. Director Coffey replied that we can judge our success by considering the long waiting list for Wi-Fi hotspots, the use of our education related resources, and the amount of people making use of our computers and Wi-Fi for things like job searching. We also allow patrons to use a guest pass to use a computer if they do not have a library card. Director Coffey shared a story of a person who was sitting in the parking lot using our Wi-Fi. She invited him in and found out he was homeless. She was able to put him in touch with the homeless counselor with the Police Department so he could have access to more resources.

Director Coffey added that the library staff is great, filled with bright and imaginative employees. Vice Chair Spataro said that the library is the only place in town where everyone, from all walks of life, comes together.

**4E. [2017-6294](#)**

Discuss upcoming Library Board term expirations

**Robert Spoonemore, Library Board Chair**

Chair Spoonemore agreed to serve another term. Vice Chair Spataro tentatively agreed to serve another term and will decide for certain soon. Board Member Williams likely will not reapply. This leaves at least one regular position and the alternate position open, and maybe one more depending on Vice Chair Spataro's decision. Several people have applied and they will go before the City Council, who will make the determination of who will serve.

**5. Future Agenda Items**

none.

**6. Adjourn**

Chair Spoonemore adjourned the meeting at 6:28 pm.

Respectfully submitted,

Jennifer Coffey  
Library Director

Approved as submitted on December 13, 2017.