



# City of Pflugerville

## Legislation Text

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### Presentation on the launch of Pflugerville Pickup Transit program

Capital Metro launched a new pickup zone (<https://www.capmetro.org/pickup/>) in Pflugerville beginning today, March 23, 2021 bringing on-demand public transportation to the City. The service takes customers to and from anywhere within the local service zone. Customers can request a ride directly from the smartphone app or by calling the Pickup Service Center at 512-369-6200.

Service in the Pflugerville Pickup zone will be available weekdays between 6 a.m. and 7 p.m. The handicap accessible service will pick customers up from their location within 15 minutes or less. Pickup service can help customers in Pflugerville get to important locations, such as shopping centers, medical services, City Hall, the Library, local parks and downtown Pflugerville.

Customers can download the app from their phone's app store (iOS and Android) by searching for CapMetro Pickup, register for an account and book a trip. Those in the service zones without access to the smartphone app may call 512-369-6200. A one-way ride costs \$1.25 - the same charge as a Single Ride pass used to take MetroBus and MetroRapid services. A Capital Metro Day Pass, 7-Day Pass or 31-Day Pass will cover a Pickup ride as well. CapMetro also offers a Reduced Fare ID card for senior citizens 65 and older, Medicare cardholders, active-duty military personnel, riders with disabilities within eligibility guidelines. ([www.capmetro.org/rfid](http://www.capmetro.org/rfid)).

Kids ages 18 and younger ride free. Children 10 years and younger must be accompanied by an adult.

This program introduces transit within the Pflugerville City Limits at a time as we are preparing our Aspire 2040 Comprehensive Plan. The service area was set based on transit supportive components including density, land uses, socioeconomics and accessibility to goods and services.

### Deadline for City Council Action

No action to be taken.

**Funding Expected:** Revenue \_\_\_ Expenditure \_\_\_ N/A

**Budgeted Item:** Yes \_\_\_ No \_\_\_ N/A \_\_\_

**Amount:** \_\_\_\_\_

**1295 Form Required?** Yes \_\_\_ No

**Legal Review Required:** N/A  Required \_\_\_ Date Completed: \_\_\_\_\_

### Supporting documents attached:

Pick up poster

Pick up post card

**Recommended Action**

Presentation item. No action to be taken.