



City of Pflugerville

Legislation Text

File #: 2021-0823, **Version:** 1

Authorizing the City Manager to approve expenditures in the amount of \$115,513.31 with Presidio Networked Solutions Group, LLC. for implementation of a Cisco Cloud Phone System utilizing Texas DIR-TSO-4167 purchasing cooperative contract.

The City has outgrown its current on-premise phone system and recommends a shift to a cloud-based system with the assistance of Presidio Networked Solutions Group, LLC.

The Cisco Cloud Phone System will allow for scalability as the organization continues to grow, and will significantly increase operational efficiency. Hardware maintenance will be handled by Cisco and security and firmware updates will be applied automatically to every device. Currently these are manual processes performed internally. In addition, this system will support shared work spaces where users can login and use any office phone, and it will provide employees with remote access to their office phones via computer or phone app. Due to the ability of this new system to support remote work, it is recommended that ARPA funds be utilized to cover the expense.

The attached Quote and Statement of Work shows the total cost of 191,454.11 over the 3-year contract period, with \$115,513.31 incurred during the first year. The following is an overview of the proposed expenditures:

Year 1

Professional Services, one-time migration fee (\$56,783.76)

Phone Replacements (\$20,759.15)

Annual Support Fee (\$37,970.40)

Year 2

Annual Support Fee (\$37,970.40)

Year 3

Annual Support Fee (\$37,970.40)

Prior City Council Action

None

Deadline for City Council Action

Approval is requested on August 24th

Funding Expected: Revenue ___ Expenditure X N/A ___

Budgeted Item: Yes ___ No X N/A ___

Amount: \$115,513.31, ARPA Funds

1295 Form Required? Yes ___ No x

Legal Review Required: N/A __ Required _x_ Date Completed: 8/18/2021

Supporting documents attached:

Presidio Quote

Presidio Statement of Work

Recommended Action

Approve the City Manager to proceed with the Statement of Work agreement with Presidio Networked Solutions Group, LLC. for Cisco Voice Cloud integration services in the amount of \$115,513.31.