



# City of Pflugerville

## Legislation Details (With Text)

**File #:** 2021-0823    **Version:** 1    **Name:**  
**Type:** Agenda Item    **Status:** Approved  
**File created:** 8/24/2021    **In control:** City Manager Office  
**On agenda:** 8/24/2021    **Final action:** 8/24/2021  
**Title:** Authorizing the City Manager to approve expenditures in the amount of \$115,513.31 with Presidio Networked Solutions Group, LLC. for implementation of a Cisco Cloud Phone System utilizing Texas DIR-TSO-4167 purchasing cooperative contract.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Presidio Quote, 2. Presidio Statement of Work

Date	Ver.	Action By	Action	Result
8/24/2021	1	City Council	Approved	Pass

Authorizing the City Manager to approve expenditures in the amount of \$115,513.31 with Presidio Networked Solutions Group, LLC. for implementation of a Cisco Cloud Phone System utilizing Texas DIR-TSO-4167 purchasing cooperative contract.

The City has outgrown its current on-premise phone system and recommends a shift to a cloud-based system with the assistance of Presidio Networked Solutions Group, LLC.

The Cisco Cloud Phone System will allow for scalability as the organization continues to grow, and will significantly increase operational efficiency. Hardware maintenance will be handled by Cisco and security and firmware updates will be applied automatically to every device. Currently these are manual processes performed internally. In addition, this system will support shared work spaces where users can login and use any office phone, and it will provide employees with remote access to their office phones via computer or phone app. Due to the ability of this new system to support remote work, it is recommended that ARPA funds be utilized to cover the expense.

The attached Quote and Statement of Work shows the total cost of 191,454.11 over the 3-year contract period, with \$115,513.31 incurred during the first year. The following is an overview of the proposed expenditures:

### Year 1

Professional Services, one-time migration fee (\$56,783.76)

Phone Replacements (\$20,759.15)

Annual Support Fee (\$37,970.40)

### Year 2

Annual Support Fee (\$37,970.40)

### Year 3

Annual Support Fee (\$37,970.40)

**Prior City Council Action**

None

**Deadline for City Council Action**

Approval is requested on August 24th

**Funding Expected:** Revenue ☐ Expenditure ☒ N/A ☐

**Budgeted Item:** Yes ☐ No ☒ N/A ☐

**Amount:** \$115,513.31, ARPA Funds

**1295 Form Required?** Yes ☐ No ☒

**Legal Review Required:** N/A ☐ Required ☒ Date Completed: 8/18/2021

**Supporting documents attached:**

Presidio Quote

Presidio Statement of Work

**Recommended Action**

Approve the City Manager to proceed with the Statement of Work agreement with Presidio Networked Solutions Group, LLC. for Cisco Voice Cloud integration services in the amount of \$115,513.31.